



Languages of
Appreciation at Work™


**THE
GREATER
GOOD**

Advocate . Educate . Engage . Inspire



LeadingAge®
Washington

1



Languages of
Appreciation at Work™

The Most Thoughtful Gift

What's the most thoughtful gift
anyone ever gave to you?

What is the most encouraging thing
anyone ever said to you?

2

Languages of
Appreciation at Work™

Why Appreciation?

79%

Of employees who quit their jobs cite lack of appreciation as a key reason for their leaving

3

Languages of
Appreciation at Work™

Why Appreciation?

65%

Of North Americans report that they received NO Recognition or appreciation at their workplace in the past year

4

The VALUE of Appreciation

Improved Relationships

+

Improved Job Satisfaction

=

Happy and Safe Residents (Better Bottom Line)

5

What are the Cues that Appreciation is needed?

6

Cues that Appreciation is needed

- ❖ Discouragement
- ❖ Irritability and Resistance
- ❖ Increased Absenteeism or Tardiness
- ❖ Cynicism and Sarcasm
- ❖ Apathy and Passivity
- ❖ Social Withdrawal
- ❖ Negative Work Environment

7

NOW..

**THE
5
LANGUAGES**

8

The 5 Languages



Words of Affirmation

9

The 5 Languages



Words of Affirmation



Quality Time

10

The 5 Languages



Words of Affirmation



Quality Time



Acts of Service

11

The 5 Languages



Words of Affirmation



Quality Time



Acts of Service



Tangible Gifts

12

The 5 Languages



Words of Affirmation



Quality Time



Acts of Service



Tangible Gifts



Physical Touch

13

Workshop Overview

Module 1: The Importance of
Appreciation

Module 2: The Five Languages

Module 3: Putting the Five
Languages to Work

Module 4: Making it Stick

14

Presenter info

Based on the Book,
“The 5 Languages of
Appreciation in the Workplace”

Gary Chapman

Paul White

Available to be presented to your Leadership.
Contact:

Dave Foltz
Rhythm Senior Living at,
dave-carol@rhythm-seniorliving.com
www.rhythm-seniorliving.com

THE
GREATER
GOOD

Advocate . Educate . Engage . Inspire



LeadingAge
Washington