

The webinar series will begin on Tuesday, April 19, 11:00 a.m. - Noon Pacific and continue every week at 11:00 a.m. for 6 weeks, concluding on May 24.



Module 1: Survey Preparedness

Tuesday, April 19

11:00 a.m. Noon Pacific

Module 2: Emergency Preparedness - What You Need to Know Moving Forward

Tuesday, April 26

11:00 a.m. Noon Pacific

Module 3: Care Plans - The Guide for Quality Care

Tuesday, May 3

11:00 a.m. Noon Pacific

Module 4: Staffing -

The Challenges, The Requirements

Tuesday, May 10

11:00 a.m. Noon Pacific

Module 5: The Roles of the Leadership

Team in the Survey Process

Tuesday, May 17

11:00 a.m. - Noon Pacific

Module 6: Infection Prevention and QAPI - Use Quality Data to Monitor Infection Prevention Practices

Tuesday, May 24

11:00 a.m. - Noon Pacific

Registration Deadline for Module 1: April 13

Register at www.LeadingAgeWA.org

Questions? Contact Cassi at
cmeritt@LeadingAgeWA.org

As providers navigate their operations in the current state of COVID, it is now time to focus attention on the survey process. This webinar series will prepare your organization for a successful survey. Critical information will be shared by leading long term care experts to identify the essential preparations needed and the key areas for compliance to be survey-ready.

This six-part webinar series will offer the resources and insights for your entire team to be positioned for your next survey. With the right information and proper preparation, you can have confidence in your team.

Who Should Attend

Every member of your management team should be a part of your compliance and survey strategy. **Your team can all benefit from one registration, however separate registration is required if attendees need CEUs.**

Webinar Schedule

The webinar series will begin on Tuesday, April 19, 11:00 a.m. - Noon Pacific and continue every week at 11:00 a.m. for 6 weeks, concluding on May 24.

Faculty

All sessions will be taught by the expert team members at **Pathway Health: Karolee Withers, Sue LaGrange, Colleen Toebe.**

Registration Information and Fees

\$135 per facility connection, however separate registration is required for each individual needing CEU credit.

Continuing Education Credit

This program has been approved for Continuing Education for 6 total participant hours (6 - 1-hour modules) by NAB/NCERs. Approval Number: 20230418-6-A83646-DL



2022 Survey Process and Expectations

Module 1: Survey Preparedness

April 19, 11:00 a.m. - Noon Pacific

The hectic crisis period of the COVID-19 pandemic is subsiding in most areas and providers must now focus on your next survey. The high-risk survey areas will be reviewed with fresh approaches to managing quality and regulatory compliance.

Objectives:

1. Identify and review new regulations and survey processes
2. Review survey deficiency trends in Oklahoma to focus your systems improvement efforts
3. Select tools and data sources to use in high risk systems analysis and improvement

Module 2: Emergency Preparedness – What You Need to Know Moving Forward

April 26, 11:00 a.m. - Noon Pacific

How effective has your emergency preparedness plan been? Every provider must continually reassess their emergency preparation (E-prep) plans. This session will review ways to streamline your E-prep plan for effective implementation. Key CMS regulations will be highlighted for inclusion in your plan.

Objectives:

1. Review the required components of an E-prep plan
2. Discuss ways to streamline the documents to make them user-friendly and effective
3. Review Lessons Learned from the pandemic

Module 3: Care Plans – The Guide for Quality Care

May 3, 11:00 a.m. - Noon Pacific

Are your resident care plans reflective of the residents' care needs? Some providers tend to over-complicate care plans, writing them for surveyors or writing them by the book. This session will explore how to simplify resident care plans so they reflect the resident's needs and strengths and use evidence-based interventions. The care plan structure, language, and how to engage the resident in the care planning process will be covered.

Objectives:

1. Review the varying structures of care plan elements
2. Identify how to personalize a care plan while using evidence-based interventions
3. Determine strategies for engaging the resident in the care planning process
4. Understand the intersection of your care plans and the survey process



2022 Survey Process and Expectations

Module 4: Staffing - The Challenges, The Requirements

May 10, 11:00 a.m. - Noon Pacific

This session will cover key staffing requirements and how to navigate staffing challenges in today's workforce environment. Providers will learn how to triage the residents' priority care needs with a focus on the critical areas in the community. Learn strategies for organizing your team to better serve the residents every day or when crisis staffing occurs.

Objectives:

1. Characterize your workforce and develop a plan to effectively deliver the best level care to your residents
2. Identify the key priorities when staffing is limited
3. Understand regulatory requirements for staffing, reporting, and implications for non-compliance

Module 5: The Roles of the Leadership Team in the Survey Process

May 17, 11:00 a.m. - Noon Pacific

Facility preparation for the survey process is critical for a success survey outcome. Each interdisciplinary team member has a role in effectively managing the survey process. This session will discuss the role of each leader during the segments of the survey.

Objectives:

1. Describe the role of each leader at the Entrance of surveyors to the building
2. Discuss each leader's function throughout the survey process – tips and strategies for effective organization and communication with surveyors
3. Illustrate each leader's role in providing key evidence of compliance to surveyors prior to exit
4. Explain leaders' roles in development of an effective plan of correction

Module 6: Infection Prevention and QAPI- Use Quality Data to Monitor Infection Prevention Practices

May 24, 11:00 a.m. - Noon Pacific

Infection Prevention has been a focus during the COVID-19 pandemic. Providers have heightened their awareness and honed infection prevention skills. Moving forward, providers must continue their attention to IP. This session will discuss how to use QAPI data and QAPI process to scan for potential issues. This session will also cover how to design a performance improvement plan to attain and maintain a low infection rate.

Objectives:

1. Recognize sources of infection prevention data
2. Review strategies to use QAPI for practice maintenance and improvement
3. Examine a simple performance improvement plan to document your infection prevention efforts

CEU Approval:

This program has been approved for Continuing Education for 6 total participant hours (1 Participant Hour per Module) by **NAB/NCERS** –20230418-6-A83646-DL

(6) LeadingAge Washington Education Credits

www.LeadAgeWA.org

The logo for LeadingAge Washington features the word "LeadingAge" in a green, sans-serif font with a heart shape integrated into the letter "i". Below it, the word "Washington" is written in a smaller, black, sans-serif font.

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