





ADVOCATE • EDUCATE • ENGAGE • INSPIRE

9:30-9:40 am	Welcome Remarks			
9:40-10:30 am	Getting Back to Basics: Nutrition Fundamentals and Their Significance in a Post-COVID World	Emily Koch, MS, RDN, CD		
10:40-11:40 am	Understanding and Managing Your Meal Plan Options	Scott Daniels Don Warfield	Dining Management for the C-Suite	Cynthia Thurlow Randi Saeter
11:40 am-12:40 pm	Sanitation and Safety Is Your Dining Department Survey Ready?	Randi Saeter	Creative Ways to Recruit and Retain Qualified Staff in a Hiring Crisis	Cynthia Thurlow Don Warfield
12:40-1:40 pm	Dining and Life Enrichment How to Bridge the Gap	Scott Daniels Cynthia Thurlow	Leveraging Technology in an Ever-Changing Industry	Cody Gilkey Barbara Pullar Rusty Zosel
1:40-2:40 pm	Dining Trends Post-COVID and Beyond	Scott Daniels		
2:45 pm	Closing Remarks			