Thank you to our Sponsors!

LeadingAge Washington

AWARDS OF EXCELLENCE

Thank you to our Sponsors!
AWARDS OF EXCELLENCE AGENDA

- Board Chair
- Leader Emeritus Recognition
- Excellence in the Workplace
- Excellence in Leadership
- Community Service
- Dr. Herbert Shore Outstanding Mentor
- Excellence in Nurse Leadership
- The Greatest Thank You Poem
- Seniors Better Together
- Outstanding Advocacy
- Silver Stars
- Best Performance in Group Retro
- Board, Committee, Cabinet, Council, Advisory Group, Chairs & Conveners
- Scholarship Recipients
- Closing message from Carol Silver Elliott, President and CEO Jewish Home Family and LeadingAge Board Chair
AWARDS OF EXCELLENCE

CHAIR AWARD
Congratulations “Team” LeadingAge Washington

(B) Cassi, Pat, Laura, David
(F) Angie, Deb, Glen and Alyssa (holding little Miles)!
LEADER EMERITUS RECOGNITION

AWARDS OF EXCELLENCE

LEADER EMERITUS RECOGNITION
2021 LEADER EMERITUS RECOGNITION

Jeff Crandall
Presbyterian Retirement Communities Northwest (PRCN) now...
Transforming Age

Bob Howell
Covenant Living at the Shores

Mark Mullen
Transforming Age

Rick Milsow
Rockwood Retirement Community
Bob Anderson, Horizon House
Anne Arakaki-Lock, Covenant Shores
David Crouch, Foss Home & Village
Joshua Gortler, Caroline Kline Galland
Jaak Juhkentaal, Rockwood Retirement Communities
Paul Opgrande, Tacoma Lutheran Retirement
Jon Rorem, Columbia Lutheran
Mary Lou Stuenzi, The Hearthstone
Anita Tallman, Christian Health Care Center
Rich Tomlinson, Bayview
Sam Wan, Kin On
AWARDS OF EXCELLENCE

EXCELLENCE IN THE WORKPLACE AWARD

LeadingAge Washington
forward
EXCELLENCE IN THE WORKPLACE AWARD
Congratulations Warm Beach!
AWARDS OF EXCELLENCE

EXCELLENCE IN LEADERSHIP AWARD
KRISTINA SINGH
Administrator
Congratulations Kristina!

forward
AWARDS OF EXCELLENCE
COMMUNITY SERVICE AWARD
Congratulations Kin On!
AWARDS OF EXCELLENCE

DR. HERBERT SHORE
OUTSTANDING MENTOR AWARD
HEATHER LEWIS
Congratulations Heather!
AWARDS OF EXCELLENCE

EXCELLENCE IN NURSE LEADERSHIP AWARD
CHRISTINA ANDREWS

Director of Nursing
Congratulations Christina!
The Greatest Thank You

I am so tired my dear caregiver. Thank you for being here. Pouring out your love all over me. Like a warm blanket and a giant hug. It was you who made me feel so loved.

You are remarkable because you chose to care for me.

COVID-19 tried to isolate me from you, but You cared for me. You loved me. You comforted me. You nourished me. You fought for me.

Remember before COVID-19 our beautiful times together? If you close your eyes, can you see how it was you who caused my soul to dance? That it was your warm smile and embrace that made me feel so loved?
The Greatest Thank You (cont.)

There are never not enough words to say thank you. Even the angels in heaven know this!
But now my dear caregiver, I need to comfort you. Because you are exhausted and feeling empty. Now it is time for me to care for you.

When you feel tired, picture me giving you strength. When you feel alone and overwhelmed, picture me fighting for you. When you feel saddened, picture all the glorious times you and I had together. When you feel as if you have nothing left picture me pushing you forward.

So be kind to yourself my dear caregiver. You were born to care for elders like me. Serve proudly and show the world what I see. Love.

Poem by: Arleen Smith, R.N.
“Patricia (Personal Concierge) was a jewel and angel combined as all of you were during COVID. As hard as it was not touching and hugging and being in the same space with Mom we all knew she was safe and loved. The window visits were the next best thing and thank you Patricia for all your loving efforts.”

The Williams family

Some Heroes Don’t Wear Capes
We have considered ourselves to be SO fortunate to be living at FTJ during the pandemic. The staff here is just wonderful—they go out of their way to make sure that we are well taken care of. And, they make sure that we won’t forget the holidays (St. Patty’s Day, Easter, Christmas, etc.). I especially appreciate the effort made to make the COVID vaccinations go so smoothly for us!

Residents: Mame and Mike Matteson
“Being a personal concierge has been an amazing adventure!” says Terry Allman, a Concierge on our FTJ Admissions Team. “We are spending so much time with the residents, and I really enjoy that we get to know them on a more personal basis. So many of the stories I have heard are heartwarming; how they met their spouse, all about their kids, their travels, their careers, languages they speak and many of the ups and downs of their lives. It’s as though they take my hand and walk me through the journey that is their life. This has been a challenging time for them on so many levels, and yet they still smile and are so willing to share. It is a privilege and a time I will always fondly remember.”
From Resident Family Member: Diana Ledesma

"Establishing the concierge program between Franke Tobey Jones, the resident, and their family has been invaluable during COVID and hopefully it will continue on in the future. It’s a great model for other communities to follow. It’s been very reassuring to know there is someone to touch base with about a concern and who will always go the extra mile to help. Words cannot express how much appreciation I have for our contact person. Thank you so much Terry, for everything you’ve done for us. My dad appreciates you as much as I do."
“The Concierge Service has been wonderful for our family in both the Health Center and The Tobey Jones residences. The Concierge team created a lifeline for our mothers to hear and see their families throughout this country and for family members living overseas. At a time of great stress, team members took on various challenges from facilitating Zoom family calls and computer assistance to delivering groceries and even recording a video greeting for a wedding that would be missed, all with a positive professional approach. The service continues to be of great value to our family! You all go above and beyond, and we’re very lucky FTJ has such caring employees!”

From Resident Family Member: Linda Cohan - (2) family members, one in skilled nursing and one in independent living
I know that you and your staff are reporting to work in the midst of your own world of fear and uncertainty for yourselves and your loved ones. Please leave some energy to take care of yourselves too. I look forward to seeing everyone in person when it is safe to visit again. Resident family member

The FTJ Personal Concierge Team Members:

- Terry Allman, Resident Accommodations
- Elizabeth Alvarez, Executive Assistant
- Nalani Brown, Philanthropy Coordinator
- Christine Hall, Sr. Director Marketing and PR
- Shelley Harris, Director of Philanthropy
- Patricia Moore, Therapeutic Activity Supervisor
- Esther Norton, Medical Records Coordinator
- Michelle Olafson, Director of Admissions
- Amy Petschke, Accountant
- Shirley Robbins, Resident Accommodations and Garden Apartment Concierge
- Terri Ross, Accounts Payable
- Jessica Rueber, Social Services Coordinator
- Carole Velez, Community Liaison
- Heidi White, Director of Life Enrichment
Congratulations

FRANKE
TOBEY
JONES

Enjoy your age

forward
AWARDS OF EXCELLENCE

OUTSTANDING ADVOCACY AWARD
ANNIE ZELL

Health Services Administrator
Congratulations Annie!
AWARDS OF EXCELLENCE

SILVER STARS 25-40+
YEARS OF SERVICE
TO A MEMBER COMMUNITY

LeadingAge
Washington

forward
Bayview, Seattle
Caridad Castillo, 30 Years
Chris Cabler Sr, 35 Years
William St. Rose, 42 Years

Christian Health Care Center, Blaine
Kathy Miller, 26 Years
Lisa Osborn, 26 Years
Deanna Miller, 30 Years
Mary Wynstra, 30 Years

Columbia Lutheran Home, Seattle
Pema Choezing, 25 Years
Tashi Paldon, 25 Years
Victoria Divina, 30 Years
Lisa Duangprasaert, 35 Years
Shallum Legaspi, 35 Years

Foss Home and Village, Seattle
Christina Friebes, 25 Years
Ernesto Lagahit, 25 Years
Eduardo Jimenez, 30 Years
Sage Roberts, 35 Years
Joseph McCormack, 40 Years

Franke Tobey Jones, Tacoma
Linda Tonjann, 32 Years
Christy Santos, 40 Years

Hearthstone, Seattle
Askalu Habteslasie, 25 Years
Frewinnie Kidane, 25 Years
Holman Gardens, Spokane
Linda Hubble, 32 Years

Horizon House, Seattle
Brian Hultz, 25 Years
Venita Martinez, 25 Years

Judson Park, Des Moines
Natalie Wilcox-McCann, 25 Years
Sabina Gallardo, 25 Years

Kin On, Seattle
Alan Poon, 25 Years
Ruth Lingat, 25 Years

Kline Galland, Seattle
Athena Padua, 30 Years
Tamene Kassa, 30 Years

Kline Galland, Seattle (cont.)
Teresita "Tessie" Gumiran, 35 Years
Vicenta "Vessie" Gestoso, 35 Years

Living Care Retirement, Yakima
Michelle Cruz, 25 Years
Christina Ramos, 26 Years
Steve Leonard, 26 Years
Susan Rogers, 26 Years
Diana Ramey, 30 Years
Katie Jacoby, 30 Years
Eileen Henley, 35 Years
Tami Beason, 35 Years
Jodyne Fletcher, 45 Years
Martha and Mary, Poulsbo
Tracie Walthall, 30 Years
Lila Dollar, 35 Years
Sharon Schell, 40 Years

Pacific Regent Bellevue
Shirley Johns, 26 Years
Matvey Gindlin, 28 Years
Francisco "Jose" Aguilar, 29 Years

Rockwood South Hill, Spokane
Bruce Burns, 25 Years
Kim Cederholm, 30 Years
Lisa Barnes, 30 Years
Tom Bishop, 40 Years
Toni Mitchell, 40 Years

Rockwood at Whitworth, Spokane
Todd Collins, 25 Years

Washington Odd Fellows, Walla Walla
Selma Castillo, 30 Years

Wesley, Des Moines
Marlene Knoppi, 25 Years
Frank Harding, 30 Years
Congratulations to our 2021 Silver Star Recipients.
BEST PERFORMANCE IN GROUP RETRO
Life Plan Community-Loss Ratio: .07
Nursing-Loss Ratio: .04
Housing-Loss Ratio: .04

Congratulations!
Let us also recognize.....

**Life Plan Community (CCRC)**
- Heron’s Key at Gig Harbor
- Warm Beach Senior Community
- Riverview Terrace

**Assisted Living**
- Quail Park Memory Care Residences of West Seattle
- Northaven Assisted Living
- Quail Park of Lynnwood

**Nursing**
- Christian Health Care Center
- Martha & Mary
- Kline Galland Home

**Housing**
- Hilltop House
- Canterbury Manor
- Harbor View Manor

..for their outstanding performances!
AWARDS OF EXCELLENCE

BOARD, COMMITTEE, CABINET, COUNCIL, ADVISORY GROUP, CHAIRS & CONVENERS
2020-2021 Board of Directors

Glen Melin, Skyline, Chair
Lynette Ladenburg, Martha and Mary, Chair-Elect
Jay Woolford, SHAG, Immediate Past Chair
David Hoffman, eliseo, Treasurer
Tracey Groscost, Kline Galland, Secretary
Torsten Hirche, Transforming Age, Director-at-Large
Charles “Bill” Strader, Panorama, Director-at-Large
Fred Wahlgren, Park Place, Director-at-Large
Jennifer Mack, Nightingale Healthcare, Strategic Appointment
Governance Committee

Jim Bennett, Skyline, Transforming Age

Judy Dunn, Franke Tobey Jones

Jane Hanson, MultiCare Adult Day Health

Kathy Williams, Harbor View Manor

Bob Howell, Covenant Living at the Shores
Committee, Cabinet, Council and Advisory Group Chairs and Conveners

Carol Foltz, **Skyline, Assisted Living Cabinet Chair**
David Hoffman, **eliseo, Finance/ Audit Committee Chair**
Jay Woolford, **SHAG, Governance Committee Chair**
R. Kevin McFeely, **eliseo, Life Plan Community Cabinet Chair**
Doug Bault, **Garden Village, Nursing Home Cabinet Chair**
Jessica Visserman, **Martha & Mary, Alex Candalla, Wesley Des Moines, Workforce Solutions Council Co-Conveners**

Michelle Olafson, **Franke Tobey Jones, Nani Paulivaati-Mounga, Wesley Des Moines, Education Planning Advisory Group Co-Conveners**
Town Hall Conveners

Tim Graves, State Convener

Dennis Malgesini, Living Care Retirement Community, Yakima

Gary Dewhirst, Warm Beach Senior Community, Everett

Bob Beckham, Franke Tobey Jones, Tacoma

Jim Maxwell, Rockwood Retirement Community, Spokane

Ryan Miller, Skyline, Transforming Age, Seattle

Heather Dart, Martha and Mary, Bremerton-Peninsula
AWARDS OF EXCELLENCE

2021 SCHOLARSHIP RECIPIENTS
Lorena Campos-Rodriguez, CNA
Washington Odd Fellows
$1,000
Richard J. Howard Scholarship Award $500

Heather Hartman, Community Outreach Liaison,
Warm Beach Senior Community
$1,000
Congratulations!

Angelica Meza, CNA
Washington Odd Fellows
$1,000

Madelin Moklebust, CNA
Josephine Caring Community
$1,000

Edna A. Owuoth, CNA
Josephine Caring Community
$1,000
Congratulations!

Kayla Poppe,
RN Supervisor,
Washington Odd Fellows
$1,000

Kifle Shewangizaw, LPN
Foss Home and Village
$1,000
Congratulations!

Charlie Vo, LPN
Pacific Regent Bellevue
$1,000

Sara Wasser,
Social Service Advisor
Panorama
$1,000
A Special Message to our LeadingAge Members

Carol Silver Elliott
President and CEO
Jewish Home Family,
LeadingAge Board Chair
Thank you to our Sponsors!

AWARDS OF EXCELLENCE
May your heart be happy,
may your days be bright,
may your roads be smooth,
may your burdens be light,
may you find your dreams,
may you touch the stars,
may you never forget how special you are.

Message from Glen Melin, Immediate Past Board Chair