

July 30th

11:00 a.m.- Noon (Pacific)

Fees: Member: \$125.00

Training Participant: \$155.00

DSHS/CEs:

Title:

Hearing Help for Seniors: Your Role as a Community Partner During COVID-19

Objectives:

After attending this session participants will learn ways to facilitate communication and reduce social isolation by:

- 1) *The World Health Organization's new guidelines for Integrated Care for Older People and how you can contribute to this mission.*
- 2) *How healthcare professionals, administrators, and staff can positively impact the lives of seniors by supporting hearing health and communication.*
- 3) *How to enhance the communication abilities of seniors with low cost and high tech options.*

Who should participate: Leadership, Resident Services, Wellness, Social Workers and Staff Development Professionals from all levels of care.

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Facilitator: Colleen Marlatt RN, BSN, RAC-CT



Colleen, Founder and Owner of Cornerstone Clinical Consulting, is passionate about excellent care for the aging population, loves the MDS and sharing guidance from the RAI (resident assessment instrument) MDS manual. Colleen has been an active member of AANAC (American Association of Nurse Assessor Coordinators) since 2001.

Colleen has built her career on a foundation of acute & sub-acute direct patient care, staff supervision and training. Colleen has participated as an expert adviser to multi-disciplinary teams regarding (WA) State and Federal requirements for the MDS (Minimum Data Set); consulting and training on the RUGs III /IV categories for reimbursement. Colleen has worked with health care lobby groups to support advocacy for the aged and ongoing excellent healthcare as well as clarification to the MDS and RAI processes.