

Seminar Title: **PDPM Triple Check Process and Billing Accuracy**

Presentation Date: October 2, 2019 Live Webinar Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Clinical Consultant

Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over fifteen years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

- Amie Martin, OTR/L, CHC, RAC-CT, Clinical Consultant

Amie Martin is an Occupational Therapist and Compliance Officer with over twenty years of experience serving in long term care leadership positions and as a clinical program specialist. Amie is certified in healthcare compliance. She has successfully partnered with providers to develop and implement Compliance and Ethics Programs, achieve 5-star survey results, and ensure Medicare reimbursement accuracy as Founder and President of Proactive Medical Review Consulting.

- Eleisha Wilkes, RN, RAC-CT, Clinical Consultant

Eleisha Wilkes is a Registered Nurse with over fifteen years of experience in long term care. She has served as a Director of Nursing, Case Manager and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person-centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. She now serves as an RN Clinical Consultant with Proactive Medical Review & Consulting, LLC.

Contact Person: Shelly Maffia 812-719-0452 smaffia@proactivemedicalreview.com

Proactive Medical Review and Consulting

Course Description:

This 1.25-hour webinar will review best practices to decrease potential billing errors and promote accurate reimbursement for PDPM claims through internal interdisciplinary auditing processes. Key roles of interdisciplinary team members in completion of a collaborative triple check process and key data collection, billing, and monitoring process pertinent to PDPM will be emphasized.

Learning Objectives

1. Review best practices for internal audit of PDPM claims prior to submission to decrease potential billing errors and promote accurate reimbursement
2. Identify key roles of the interdisciplinary team in completion of a collaborative triple check process of items/data elements impacting PDPM reimbursement
3. Review key data collection, billing and monitoring processes important to PDPM reimbursement accuracy including but not limited to understanding the updated HIPPS codes and validating UB-04 accuracy prior to submission.

Course Content

1:00 Updating internal billing accuracy processes to ensure validation of key PDPM reimbursement criteria

1:15 Roles and responsibilities of interdisciplinary team members in the triple check process

- Administrator, Business Office, Nursing, RAI Nurse Coordinator, Therapy, Medical Records

1:45 Understanding updated HIPPs codes
Key data validation, billing and monitoring processes
Compliance risks & using a QAPI framework to address them

2:00 Q&A

2:15 Closing Comments

Target Audience: Owners and Corporate Teams, Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Medical Records, MDS staff, Therapy staff, Business Office and Finance

Instructional Level: Intermediate Contact Hours: 1.25

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