

Seminar Title: **Phase 3: Trauma Informed and Culturally Competent Care**

Presentation Date: September 4, 2019 * Live Webinar

Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Clinical Consultant

Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over fifteen years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

- Elisha Wilkes, RN, RAC-CT

Elisha Wilkes is a Registered Nurse with over fifteen years of experience in long term care. She has served as a Director of Nursing, Case Manager and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. She now serves as an RN Clinical Consultant with Proactive Medical Review & Consulting, LLC.

Course Description:

This 1.25 session will assist SNF providers in understanding the new requirements related to trauma informed & culturally competent care. A review of regulatory requirements regarding trauma informed and culturally competent care with an analysis of the interpretive guidance related to this requirement will be emphasized.

Learning Objectives:

1. Identify the regulatory requirements related Culturally Competent & Trauma informed care
2. Understand essential components of providing culturally competent & trauma informed care
3. Establish priority actions for preparing for Phase 3 requirements related to culturally competent & trauma informed care

Course Content:

11:00 a.m.	Regulatory requirements related to Culturally Competent & Trauma Informed Care
11:30 a.m.	Essential components of providing culturally competent & trauma informed care
12:00 a.m.	Priority actions for preparing for Phase 3 requirements related to culturally competent & trauma informed care
12:15 p.m.	Closing Comments/ Q&A

Target Audience: Social Services, Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Staff Development

Instructional Level: Intermediate **Contact Hours:** 1.25

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