

Date: February 26th  
Time: 10:30 a.m. - 12:30 p.m.



## CSI: Conducting Successful Investigations - Webinar

**CMS mandates that a resident be free from abuse, neglect, misappropriation and exploitation.** In response to allegations of this type, skilled nursing facilities are required to report, investigate, protect the alleged victim, take corrective actions if needed and have evidence that the alleged violation was thoroughly investigated. This program will review pertinent regulatory requirements and discuss non-compliance survey related issues. Participants will receive detailed practical approaches to use when conducting a thorough investigation, gain access to investigative tools for immediate implementation and take back resources their teams can use to incorporate data into routine QAA to become compliant with the upcoming RoP Phase 3 regulations.

### Objectives

- Recognize recent regulatory changes related to abuse and abuse reporting.
- Describe the various components and effective methods of conducting a thorough and successful investigation.
- Recognize methods for conducting a root cause analysis and the correlation this has to objectively ruling out or determining abuse.
- Understand the RoP Phase 3 requirements for utilizing data in your QAPI process and how to access available resources.



### Speaker:

**Kimberly Nelson, RN, BSN, is a Regional Consultant for Coretactics, Inc.** Her years of experience in nursing administration, staff development, program development, quality assurance and performance improvement, utilization management, infection prevention and corporate consulting brings an intimate perspective to her unwavering focus on improving quality of care. Kim recognizes the challenges facility's face today to produce quality outcomes, remain regulatory compliant, enhance quality of life and improve quality of care. Her forward-thinking approach to interdisciplinary team building and leadership skills development enables

her to bring focus to process enhancements in these areas and bring sustainable improvements to organizations. Kim's success in elevating facility performance is accomplished using a proactive approach to building cohesive teams, implementing evidence-based practice, improving staff competency and maintaining a state of continuous survey readiness. This approach has led to improvements in Value-Based Purchasing performance, CMS Five-Star ratings and numerous other publicly reported quality performance areas.

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