

The INTERACT™ Certified Champion Program

Date/Location: December 3rd and 4th

Cristwood Park, *Shoreline*

Date/Location: December 6th and 7th

Rockwood Retirement, *Spokane*

Fees: Member: \$375.00

Training Participant: \$575.00

DSHS/CEs: 12

Description:

In this two-day interactive course, the INTERACT™ Certified Champion Master Trainer will provide an in depth description of the INTERACT™ 4.0 QIP strategies, care processes, tools, and other resources to improve care of changes in condition and prevent hospital transfers when safe and feasible; and share key lessons learned on successful Program implementation and sustaining the Program over time.

INTERACT™ Certified Champion Course Description:

The INTERACT™ Certified Champion Program is designed to train clinical leaders who will serve as champions and co-champions to implement and sustain the INTERACT™ 4.0 Quality Improvement Program (QIP) in their organization through education, embedding the INTERACT™ 4.0 QIP into routing clinical care and QI processes, monitoring INTERACT™ 4.0 QIP processes and outcomes, and providing the facility team and leadership with continuous feedback on INTERACT™ 4.0 performance.

Learning Objectives

Upon the completion of this training session, the attendee will be able to:

1. Describe the current landscape of health care reform and funding that make the INTERACT™ 4.0 an essential QI initiative for post-acute and long-term care organizations
2. Articulate the key strategies that form the foundation of the INTERACT™ 4.0 QIP
3. Understand how to optimally utilize INTERACT™ 4.0 QIP tools and resources
4. Define key strategies for successful INTERACT™ 4.0 QIP implementation, including how INTERACT™ 4.0 can help meet QAPI requirements
5. Define key strategies for successfully sustaining the INTERACT™ 4.0 QIP implementation processes
6. Measure and track organization specific INTERACT™ 4.0 QIP implementation processes
7. Measure and track organization specific INTERACT™ 4.0 QIP hospitalization and other related outcomes

8. Report and interpret feedback on INTERACT™ 4.0 QIP implementation and outcomes to the facility team and leadership
9. Demonstrate an ability to effectively educate facility staff on the INTERACT™ 4.0 QIP
10. Understand how to complete the INTERACT™ Certified Champion training certification process

Certification Process

Eligibility: To become an INTERACT™ Certified Champion 4.0. Experience suggests that the most effective Champions are:

- Well-respected
- Experienced in Long Term Care
- Experienced Clinicians
- Able to demonstrate leadership skills
- Informal Leaders

Initial Certification

Complete the initial two-day training. Successfully complete the Interact Certified Champion training certification process, to include successful completion of the Certification Exam, within 3 months. Initial Certification valid for 2 years following successful completion of the exam.

Re-certification

- a. Complete the re-certification training
- b. Successfully complete the INTERACT™ Certified Champion re-certification exam

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