

2018 Silver Star Awards

Cheney Care Center

Keith Fauerso, Executive Director - 31 | Keith is a caring and talented individual whom through his dedication and hard work has helped to grow Cheney Care Center into the great facility it is today. Keith is actively involved and very well informed of how well the Cheney Care Center is participating financially, legally, and in regards to the well-being of our residents and staff. He is a wonderful administrator and he continues to strive every day to make Cheney Care Center a better place.

Christian Health Care Center

Fran Matheis, LPN - 45 | Fran has a way of making everyone's day a bit brighter. She's enthusiastic and is always looking for ways to make the workplace fun. We appreciate Fran's dedication and loyalty.

Kathy Vander Pol, NAC - 40 | Kathy is such a valuable employee because she has done so many different jobs in the facility. She's incredibly dedicated to the residents and it's evident that she genuinely cares for each of them.

Priscilla Hoekema, LPN - 35 | Priscilla is a tremendous team player and is great to work with. She's very knowledgeable and has a heart for our residents.

Pat Charbonneau, NAC - 30 | Pat has so much experience as an NAC and it shows in the care that she provides our residents. She is a valuable resource to our staff and we appreciate all of her hard work.

Columbia Lutheran Home

Joan Lee, Registered Nurse - 25 | Joan is the anchor for night shift, and a real asset to the nursing team. She is a team player, and comes in on other shifts and helps peers at all times. Her nursing skills are excellent. We appreciate her leadership with the nursing assistants and new nurses. Thanks for all you do, Joan!

CRISTA Senior Living

Dave Passey, Driver and Former Chaplain - 36 | Dave has served CRISTA for 36 years as our long-time chaplain and more recently as a driver. Countless residents, families and staff members look to him for spiritual leadership and encouragement. Dave is always quick to offer a helping hand and willing to share his time with anyone in need. CRISTA is thankful for Dave and his commitment to loving and serving others.

Glen Melin, Director of Finance & Business Management - 30 | Glen is an invaluable leader for CRISTA Senior Living. He is a wise advisor, thoughtful steward and faithful ally. He is quick to lend a hand to those in need and he sets a standard of excellence that most can only aspire to. His steadfast leadership has touched countless lives and he is deeply admired by employees and residents alike. CRISTA is truly grateful for Glen's service.

Richard Schooler, Nursing Assistant - 30 | Rich is a considerate and compassionate caregiver. He gives excellent feedback about our residents' needs and is very attentive to the important details that help to enrich their lives. Residents always have wonderful things to say about Rich, and they think of him as part of their family. We see a true spirit of Christian service in the tender care that Rich provides at CRISTA.

Paul Fung, Nursing Assistant - 28 | Paul's coworkers described him as "easy to work with" and "a great team player." He is quick to help both residents and fellow employees. Paul is dedicated and loyal, and he consistently displays a great attitude. He is always willing to pick up extra shifts when needed, even when that means working on his days off or working doubles. Paul is a great asset to CRISTA.

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Emerald Heights

Kay Wallin, VP of Marketing and Public Relations - 25 | Kay has been with the organization since before the opening of our first community and has exemplified excellence throughout her career. She lives and breathes the mission of the organization which is to provide leadership for Emerald Communities' subsidiary organizations that will create and enhance lifestyle opportunities for seniors. Over her 25 year career with Emerald Communities she has successfully managed a continued robust occupancy with several expansions at Emerald Heights and a lightning fast 70% presold status at Heron's Key that was instrumental in financing the project a year earlier than projected.

Chi Tran, Environmental Services Supervisor - 25 | Chi was hired as a Housekeeper in 1992, her work ethic and attention to detail quickly led her to a Lead position. She was then promoted to Housekeeping Supervisor in 2000 where she schedules the cleaning of over 400 independent apartments, cottages, our assisted living area, skilled nursing area and all common areas on campus. Chi always has something pleasant to say when you see her. She is referred to as "Mamma Chi" by residents and staff. Mamma Chi is a real asset to Emerald Heights.

Ngoc Vu, Lead Environmental Services Technician - 25 | Vu was hired as a Housekeeper in 1992. She was promoted to a lead position in 2013. Vu is Chi's right hand and when Chi is out of the office, Vu keeps the team together and on task. Vu assists with training new hires and instills the attention to detail that our residents come to expect from our housekeeping team. She is well liked through the community, she is kind and respected by the housekeeping team and real asset to Emerald Heights.

Foss Home and Village

Ida Shelton, Wellness Nurse - 35 | Ida began her career as a NAC at Foss and later became an LPN. Ida is a tremendous asset to Foss. In every position she has held she exhibits exceptional clinical skills, amazing rapport and empathy with the residents, families and staff and outstanding versatility. She is a great team player and a creative problem solver. Thank you Ida for being a trusted, reliable, leader who is constant source of optimism.

Laura Molzahn, Culinary Director - 30 | Laura started as a Dietary Aide and worked her way up to be the Culinary Director. To quote Laura, "I love my job. I love going to work every day. I love feeling that I'm making a huge difference in resident's life by doing what I consider such a small gesture. I love and can plan special parties for the residents and give them as much as I can, food related." We are fortunate to have Laura and we thank her for her 30 years of unselfish service to Foss.

Leah Garcia, NAC - 30 | Leah consistently provides high quality of care to her residents. She cares for residents with dignity, respect and kindness in her pleasant cheerful manner. Leah continues to be an asset to her unit and Foss. We thank Leah for her 30 years of dedicated service

Patricia Updegraff, VP/CFO - 30 | Pat has been a valued employee since 1988 when she was hired as a Bookkeeper. Pat is extremely knowledgeable in all financial aspects of Foss. The dedication and skills which Pat brings to her job are demonstrative of the highest professional standards. Her attention to detail as well as being able to visualize whole systems is a great strength. She is dedicated to the Foss Family, its mission, values and goals. We are very grateful and thankful for Pat's services to Foss.

Steven Porter, Staffing Coordinator - 30 | Steve started as a NAC and in 1996, was promoted to Staff Development Assistant and currently the Staffing Coordinator. Steve is easy to work with. Steve strives to always give the best in his job, has a good attitude, courteous and friendly. He is flexible and a hard worker. We thank Steve for his unwavering commitment to Foss.

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Foss Home and Village (cont'd)

Susan Porter, NAC - 30 | Susan continues her tradition of being an excellent employee at Foss. She takes excellent care of residents and truly understands the unique aspects of caring for a person with dementia. She is very reliable, responsible and well liked. We are thankful that Susan is here and continues to improve the lives of our residents.

Kuveran Naicker, Housekeeper - 25 | Kuveran is courteous and respectful with residents, visitors and staff. He is dependable, friendly disposition, flexible, is easy to work with and is a valued member of the team. We appreciate and thank Kuveran for his dedication to Foss.

Nancy Mohrman, VP of AL and Resident Services - 25 | Nancy began her career as a Social Worker and worked in another capacity at Foss. Currently a Vice President of Assisted Living and Resident Services, Nancy is consistent in keeping the residents as her top priority. At the same time, Nancy is supportive of her staff and enjoys the highest respect and support. Nancy has high standards and a deep commitment to excellence which Foss is very grateful. We express our gratitude to Nancy for her 25 years of devotion to Foss.

Norma Cabico, NAC - 25 | Norma provides excellent care to her assigned residents. She is pleasant when providing care so she is well liked by the residents. Norma is a good worker, efficient, dependable and works well with co-workers. Thank you Norma for all you do for our residents.

Franke Tobey Jones

Isabel Vivas, Housekeeper - 26 | Isabel has been a valued partner with FTJ for 26 years. Always friendly and positive she is a joy to have with us. Providing excellent service to our residents, she is one of their favorite people. We are very lucky to have Isabel on our housekeeping staff. Our team member can always count on Isabel to lend a hand when and if needed. Thank you, Isabel, for the many years of caring service to our residents and to teammates.

Sandra Stevens, Housekeeper - 25 | We are indeed fortunate to have Sandra as part of our team. She is very dedicated to her work and provides top quality service to our residents each and every day. Sandra is extremely dependable and goes about her business in a very professional manner. She is definitely a shining example of what it means to go above and beyond to make our residents comfortable and happy.

Garden Village

Hope Venegas, CNA - 30 | Hope has provided outstanding care for the Residents at Garden Village. She is very dedicated to her work and delivers quality care to the Residents. Her experience as an NAC shows as she is quick to respond in any emergency.

Diana Buckalew, DNS - 25 | Genuinely caring, compassionate, dedicated are a few words used to describe Diana by her staff and residents at Garden Village. Diana has proven to be a great leader in her role as the DNS at Garden Village! The staff and residents feel blessed to have such a professional, dedicated leader and thankful for all the years of service she has provided to the behavioral health community she serves.

Gardens at Juanita Bay

Lanette Lowery - 30

Monika Carrillo, COO/Operations Director - 30

Harbor View Manor

Shari Elkhateib, Assistant Administrator - 36 | Shari is an amazing team member, that works hard to keep our files together and our units filled. Shari is a wealth of knowledge, which I call my energizer bunny, "She just keeps going and going".

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Hearthstone

Aynallem (Nunu) Demisse, Waitstaff - 25 | Aynallem is a dedicated employee who has served more than 18,000 meals to the Hearthstone residents since 1993. Aynallem greets each resident respectfully and with a bright smile. Aynallem shared with me that one of her most important priorities in life is to make her residents happy while they live at the Hearthstone. Aynallem adds quality to the lives of our residents.

Teresa (Terri) Provo, Laundry Attendant - 25 | The laundry is an important part of many departments at the Hearthstone. Terri graciously provides superior customer service in her day to day work and takes great pride in serving the Hearthstone residents. Terri has always a “can do” attitude and makes a difference in the lives of the Hearthstone residents.

Horizon House

Julia Gobunquin, Elder Care Assistant (NAC) - 35 | Nearly 35 years, Julia has dedicated herself to working in the capacity of an Elder Care Assistant for nearly 35 years. She demonstrates the Value of Caring in her approach with residents and supports their optimal participation and independence. Julia knows the residents well and can anticipate needs beforehand. We appreciate Julia and her commitment!

Soth Ear, Senior Engineer - 35 | Soth has a wealth of knowledge that he is willing to share with anyone. He is committed to doing an excellent job at everything he does and is always looking for ways to make something better. The quality and timeliness of his work demonstrates his never-ending commitment and dedication towards our residents.

James "Walt" Walton, Painter - 30 | Walt is a valuable asset to the Horizon House team. His efforts have proven to be essential in keeping Horizon House looking like new. He is always interested in helping whenever someone is in need and is a pleasure to work with. His kindness, dedication, and commitment are made obvious every day he is at work.

Josephine Caring Community

Sandra Moritz, NAC - 45

Lea Patzer, NAC - 30

Linda Alumbaugh, Childcare Supervisor - 30

Tina Troutvine, Childcare Supervisor - 30

Cathy Tonheim, Accounting - 25

Helen Vindasius, Dietary Supervisor - 25

Katherine Warrick, Activities Supervisor - 25

Judson Park

Joanne Miller, Restorative Aide - 40 | Joanne is an exceptional woman that has dedicated herself to Judson Park for over 40 years. Joanne has experienced countless changes in the healthcare realm over the last 40 years and absorbed all of them with an optimistic outlook and a warm, friendly smile. She is a true friend and advocate to the residents at Judson Park and when she has the inevitable day off they ask when she is going to be there next! Joanne's coworkers are in awe of her commitment to Judson Park and verbalize the desire to emulate her dedication stating, "Wow, I would love to do anything for 40 years straight! How have you done it?" Joanne is a genuine asset and a most valuable employee.

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Judson Park (cont'd)

Debbie Ellis, Restorative Aide - 35 | Debbie began her employment with Judson Park in 1982 as a new nursing assistant and developed into an exceptional Restorative Aide with a commitment to Judson Park that has spanned over 35 years. Debbie provides service with a genuine concern for others and a warm smile that she shares with everyone. Our residents here at Judson Park commend Debbie indicating that they experience a stellar exercise experience with each session she provides them with. "It's not just an exercise routine; it's an individual visit with my own personal trainer," the residents state. Debbie's coworkers are equally complimentary due to the amount of assistance she provides them with in the areas of dining services and call light response. She is a truly dedicated lady that has won the hearts of many

Keiro Northwest

Kinuyo Yokoyama, NAC - 35 | Kinuyo is one of our amazing Nursing Assistants with 35 years of service. Her compassionate and caring spirit for our residents in our dementia unit never goes unnoticed. We are grateful for the care and love she puts in to her work and her residents every day! Thank you Kinuyo for your service!

Myung Song, Activity Assistant - 30 | Myung has been our Activity Assistant for 30 years! Her smile and laughter fills which ever rooms she walks into, and her residents are beaming right back. She is caring, fun, and brings the energy to KNW! Thank you Myung for your service!

Teresita (Tessie) Pagulayan, Registered Nurse - 30 | Tessie, our Registered Nurse for 30 years! Her care for her residents and great motivational attitude as an employee inspires her peers and other employees at KNW! Thank you Tessie for your service!

Naoko Ulstein, Kokoro Kai Director - 25 | Naoko will hit her 25th year with KNW this year! Her love and passion for our Kokoro Kai program resonates throughout the entire organization! Naoko's direction and thoughtfulness for the residents and her work never goes unnoticed! Thank you Naoko for your service!

Kenney, The

Jean Brinkman, Dining Aide - 25 | Jean has been long standing member of our team and resilient throughout both the years of growth and of change. She continues to fulfil her role within the organization with a kind heart and desire to serve

Kin On

Rani Foon-Yu Cheung, Operations Support Manager - 32 | Rani is Kin On's very first employee hired by the Board before we were officially formed as part of labor readiness. Rani's dedication has helped Kin On grow over the years as she took on many roles and responsibilities including, but limited to, HR manager, volunteer coordinator, board liaison, translator, fund developer, among others. She is truly the walking dictionary and historian of everything Kin On.

Arseng Saewong, Safety Clerk - 31 | Arseng started with us as a NAC. Over the years Arseng transferred to our safety team. We rely on him and his team to provide a safe environment for our residents and employees.

Hui Zhen Zhu, NAC - 31 | Hui has an amazing ability to maintain good relationships with residents and family members. She does it by being friendly, warm, open, making sure residents are okay by communicating with them in three Chinese dialects.

Khamphone Vongkhamphet, NAC - 31 | Khamphone is sensible and harmonious when she comes to work. Meeting residents' needs is always at the top of her daily priority.

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Kin On (cont'd)

Leovigilda (Nilda) Vivero, ADNS - 31 | Nilda has been practicing in the nursing field for close to 50 years from the East Coast to the West Coast. Her dedication to Kin On is evident from grooming new hires, supporting the whole nursing team, to handling crisis and caring for patients. A truly reliable and respectable friend.

Mary Leung, Dietary Manager - 31 | Mary has been with us for many years. We rely on her department to provide quality food that is nutritious and culturally relevant to our residents.

Phay Van Saewong, NAC - 31 | The immediate trait one notices about Phay is her willingness to work with and care for the residents. Her patience toward their need is apparent the moment anyone sees her.

You Nu Zhong, Maintenance Coordinator - 31 | Zhong Nu was one of the original team members who joined Kin On more than three decades ago. Often times we find Zhong Nu fixing nixes, dings and sometimes repainting various sections of our halls. She also continuously helps train new members of her team with a positive attitude and smile.

Esther Lopez Cerezo, NAC - 30 | Esther has been faithfully and conscientiously providing quality of care to countless residents and families for over 30 years.

Kevin Kwan Hing Wong, Staff Development Coord. and Infection Prevention & Control Officer - 30 | One often wonders why some people are lifelong nurses. Kevin is one such exhibit. He demonstrates kindness and eagerness toward helping his residents, and provides ongoing staff training to ensure maximum quality of care.

Maggie Yan Qing Huang, NAC - 30 | Friendly and jovial, Maggie always puts residents well-being first. Her funny jokes and small talks make residents feel right at home.

Tina Tin Yuen Wong, MDN Nurse - 29 | As a lifelong learner, Tina brings newly learned skills back to her team, applies consistency and focus toward having accurate and dependable records. Over the years, Tina has grown from a young nurse to a bonafide trainer of the next generation of nurses to grow in their careers.

Xiang Ping Li, NAC - 29 | In a constantly demanding field, Mr. Li's flexibility and willingness to work with others helps foster synergy to his team. Residents praise him for his energy in making them feel at home.

Furen Yang, Maintenance Supervisor - 28 | Mr. Yang has a background in electrical engineering. We are grateful for his insight in keeping us safe and compliant.

May Oi Kwai, Receptionist - 28 | Punctual and reliable, May Oi greets our visitors and ensures that residents are safe within our facility. Her bilingual skill is invaluable, helping to translate for staff, family members and residents. She's also a great salesperson when it comes to selling fundraiser tickets!

Brenda Sauheung Lau, Registered Nurse - 26 | Dedicated and diligent, Brenda always works hard to deliver quality care to our residents, while ensuring proper procedures are carried out.

Cam Thi Luong, NAC - 26 | Cam delivers sensitive care to our residents. Besides her fulfilling her workload, she often provides Vietnamese interpreting for her fellow workers for better overall quality of care.

Charles Do, Finance Director - 26 | Charles probably has one of the hardest jobs in our facility. He and his team not only have the difficult task of handling payroll, billing, receiving accounts but balancing cash flow for new and future projects while maintaining current stability. Although under tremendous pressure every day, Charles masters the art of service, maintaining a calm and happy demeanor. He is ever ready to help any family members, employees, and vendors with questions.

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Kin On (cont'd)

Esther Mei Ing Yau, Registered Nurse - 25 | Esther fully understands that good documentation and explanation of a resident's log may determine present and future diagnoses, the kind of care to give them, and the quality of care they might receive. Having someone like Esther who applies consistency, thoroughness, and meticulousness in this area of her work is important for success.

Man Yee (Mabel) Luke, Social Worker - 25 | Mabel truly lives up to her profession's commitment of helping others. With utmost patience and understanding, she helps residents and families get through difficult issues and transitions in their lives every day. Mabel mentors junior members of her team to grow into upstanding social workers just like her.

Kline Galland Home

Laurie Garber, Activity Director - 40 | Laurie has been a constant at Kline Galland for so many years and is well-known and cared about in our community. She provides group activities for our residents in long term care and can be seen at Caroline's Café every afternoon, serving the residents a treat and entertaining them with music and dance. And her freshly baked cookies are a favorite amongst our residents in the TCU. We thank her for her dedication to Kline Galland.

Remedios Vitente, CNA - 35 | Remy always has a wonderful smile and is always ready for whatever task is at hand. Remy is efficient, has a bubbly and positive attitude, and brings sunshine to her night shift. We appreciate her!

Betty Lee Boles, Support Services - 30 | Betty is a mainstay at Kline Galland Home and a very popular line dance leader with our staff at work events. Betty has a great laugh, love for the residents and overall dedication to her team. We appreciate her and all she has brought to Kline Galland Home.

Judy Bello, CNA - 30 | Judy has a great bond with her residents. She is always knowledgeable and anticipates her residents' needs. We always look forward to seeing Judy providing genuine care to her residents! Thank you Judy!

Lynda Carter, Registered Nurse - 30 | Lynda has strong clinical skills and is very thorough in her nursing practice. She knows her residents and when there is a change in condition in her residents, Lynda knows when to step into action and get the job done. Communication with providers is excellent along with her assessment skills during the change in condition. We thank Lynda for her dedication to Kline Galland and our residents.

Mekbeb Kebbede, Support Services Director - 30 | Mac is the hardest working and most dedicated employee and a pleasure to work with in our organization. He never complains, sees the best in everyone and has been incredibly dedicated to Kline Galland. We often say we can't function without him and it's true. We honor Mac and thank him for all he's given to Kline Galland.

Persida (Percy) Abenojar, RN/MDS Lead - 30 | Percy was a skillful charge nurse and leader on one of our nursing units and has carried her leadership skills into the role of Lead MDS nurse. In this position she is helping to direct the MDS nurse's team to help maintain our high standards. She is a valued member of Kline Galland.

Christine (Min) An, COO - 25 | What can be said about someone who has been so vital and instrumental in the growth and success of Kline Galland? Min, along with our CEO, made crucial decisions to diversify Kline Galland services which has allowed KG to be on solid footing to embrace the future of senior healthcare. As COO, Min touches every discipline and service line and brings her love of our patients and residents, wisdom, business acumen and charm to the entire organization. We are proud of all Min has accomplished.

2018 Silver Star Awards

Living Care Retirement Community

Mary Williams, Cook - 40 | Mary has been a faithful employee in the dietary department working her way up from Dishwasher to Cook, a job she didn't think she could ever do. She excels at her work because she is eager to please and never gives up. Mary is a valuable member of our Safety Committee, frequently contributing helpful suggestions. Mary loves cats, traveling, reading, and she has an amazing memory. We are most grateful to Mary for her dedication to the residents at Living Care for these many years.

Dennis Malgesini, Administrator - 35 | Dennis began his work at Living Care in June 1983, coming to us from Yakima County where he served as a Senior Programmer. Dennis became our first Administrator for Information Services and immediately entered the Administrator-in-Training program. He became a licensed administrator in May 1984. Dennis oversaw Living Care's transition from a 'paper' accounting and medical record system, through the early evolution of electronic data processing, to the nearly paperless and wireless system we use today. In 1999, Dennis took on the additional responsibilities of becoming the administrator of both our Health Center and Assisted Living facility. Today, Dennis wears the hats of CFO, Chief Information Officer and Administrator of both our nursing home and our assisted living home – and he still says he likes it! Dennis exhibits Christ-like love and concern for the residents and staff he serves. We are truly blessed to have him in leadership at Living Care.

Leeanna Norman, Housekeeper - 35 | Leeanna began her work at Living Care in 1983 when she was 20 years old; her first job. She started her career in our Health Center, and over the years has also worked in every one of our apartment and assisted living buildings. She has been a Team Leader in both Housekeeping and Laundry. Leeanna always gives her very best. She loves every resident and is always willing to help wherever needed. Leeanna always has a friendly smile to share. She is truly a treasure on our staff.

Martha and Mary Health Services

Diane Herbert, Laundry Aide - 35 | Diane has worked for Martha & Mary off and on since 1983. Her willingness to come in when staffing is low, ability to listen to her co-workers' concerns and offer suggestions to remedy them, her ability to ensure that residents' concerns are heard and she actively engages in resolving the concerns, her ability to offer suggestions to co-workers so that they can perform more efficiently, and the initiative she takes to complete tasks all make Diane a superb employee and co-worker. She is an asset to Martha & Mary.

Rosalyn Sarion, Cook's Helper - 25 | "Rose", as many of us call her, is the mother of the kitchen. She cares for the rest of the team with maternal like characteristics and carries the values of Martha & Mary in everything she does. She is in tune with all aspects of the kitchen and the entire facility. Rosy's knowledge and dedication to making Martha & Mary a better place to live for the residents and a better place to work for the employees is evident in everything she does. She is an invaluable part of this organization.

Norse Home

Martha Michaels, Fitness Assistant - 43 | Martha has been a great asset to Norse Home. She has brought constant warmth and caring to our fitness center and our residents. She give 100% dedication to the betterment of our residents and we are pleased to her be a part of the Norse Home team.

2018 Silver Star Awards

Odessa Memorial Healthcare Center

Peggy Goetz, CNA - 30 | Peggy was born and raised in Odessa and started working at OMHC in 1988 as a Nursing Assistant. She is a dedicated and loyal employee who always thinks of the residents and patients she cares for. Peggy is a great leader for all the new NAC's that come through our facility and she adapts very well with any new challenge as she take pride in her work. The residents and her co-workers adore Peggy because she is one of those people who can bring light to the facility every day that she is here. She maintains a strong relationship with the community in which she cares for and is very active in her church. She spends almost all of her time away from OMHC with her family whom she loves. We would like to thank Peggy for her many years of service not only to OMHC, but also to this community. She is truly a remarkable person and we are so lucky to have her on our team.

Panorama

Jeff Sprengel, Printer - 43 | Jeff joined the Panorama team via the grounds crew after completing an associate degree in horticulture at the local community college. After working in various other positions, he trained to replace a departing printer where he excelled and took on numerous other roles over the past four decades. He has printed forms, envelopes, stationary, and anything staff or residents need, as well as edited and printed countless newsletters photographed residents and published resident directories. A resident favorite in so many ways, his knowledge of plants and flora is renowned as he leads campus walks for residents and guests alike through our arboretum of more than 1,200 species.

Sharon Carver-Lawhon, Dietary Cook - 41 | Sharon has served Panorama's residents for over four decades with dedication, commitment, and outstanding reliability. It is truly amazing to put in perspective; she has produced hundreds of thousands of quality meals as a cook, worked alongside hundreds of new employees, and started at a time when Star Wars was new and Jimmy Carter was being inaugurated. Her dedication to this community is admirable and extraordinary—something that deserves great recognition!

Sharon Herd, Housekeeper - 35 | Sharon is a real asset to our department and Panorama. She is dedicated to our residents and the company. Sharon is an amazing woman, employee and friend. She strives to make sure the residents are happy with her services and we are lucky to have her. Thank you Sharon for your years of dedication and service.

Tim Templet, Resident Assistance Coordinator - 29 | Tim started in the skilled nursing facility at Panorama as a Certified Nursing Assistant 29 years ago. He transferred to Medical Records and then to a newly-created program called Emergency Services Technician, providing first-responder care to the 1100 independent-living residents of Panorama. Tim is now the Resident Assistance Coordinator, where he helps residents problem-solve and navigate the continuum of care. He also oversees our Urgent Response and resident transportation programs. Tim has shown persistence, patience, and calm throughout his years at Panorama. We like to call him our "Fountain of All Knowledge", which he hates, so we call him that as often as possible! Thank you, Tim, for 29 years of dedicated service to our residents and to Panorama.

Robert Krause, Groundskeeper - 27 | Robert has been with Panorama since 1991. In his 27 years with us, he has done a variety of tasks and always with a smile. He will help wherever and whenever needed and even shows up early for snow removal without being called. He has a great work ethic, is dedicated and a true asset to Panorama.

Julie England, Dietary Aide - 26 | Julie has served the residents of Panorama for 25 years and helps to ensure our residents have quality snacks, meals, and great service. Julie cares about our residents and community, and it shows in her dedication. Her commitment to the Nutrition Services Department cannot be overstated—thank you Julie!

2018 Silver Star Awards

Parkshore

Martha Wasava, Server - 40 | Very consistent and knows resident's needs. She makes her job so effortless and does an outstanding job!

George Tesfatsion, Kitchen Utility Worker - 25 | He is a hard worker and always have a smile in his face! He always has innovative solutions to problems. We are happy he chose to work with us for this long!

Minh Nguyen, Server - 25 | She consistently delivers good service to residents. She is reliable and professional. She knows the residents so well that she has resident's special requests always ready before being asked!

Norma Taylor, NAC - 25 | She is always smiling and making people comfortable. She is the first one to step in when something is needed. We are lucky to have her for this long!

Rockwood South Hill

Teiko Saagau, Diet Aide - 26 | Teiko has been an employee of Rockwood South Hill Foodservice Department for 26 years. Teiko left us for a short time last year to retire and care for her mother in Japan. Teiko has since returned and come out of retirement to rejoin our foodservice team! Teiko is an incredibly tenacious employee that cares very deeply for the residents she tends to. Teiko is a firm believer in staying active as she ages and it shows in her work. Teiko has formed very personal relationships with residents over her years of service here. She knows every detail of their diet needs and preferences. She often goes above and beyond to create a very personalized dining experience for the residents. She has been known to create special desserts for folks on M'soft or Puree diets so that they feel like their experience is like any other resident. Teiko is an amazing trainer for new staff and does not tolerate sub-par performance or treatment of our residents. We are so fortunate to have Teiko on our team. It's a great feeling to know that she is here given exemplary care to our family of residents.

Tacoma Lutheran Retirement Community

Helga (Annie) Hamilton, Housekeeper - 30 | Annie is one of our pearls in a shell. She has 30 years of loyal and dedicated service to our housekeeping department in our Health Center. She has exemplary attendance and though she is a little bit on the shy side, Annie stays focused on the tasks at hand, but is also one that is eager to lend an extra set of hands when the need arises. She treats our residents, staff and visitors with the utmost respect and dignity. She has a very warm heart and friendly smile and we are blessed to have Annie all these years.

Kevin Beuning, Dishwasher - 30 | Kevin is a very reliable member of our Dining Services team! He is an avid football fan and has a passion and love for birds. Kevin is very devoted to his family and joined us when his sister Janice worked in the Dietary department many years ago. Kevin has made many friends who love him during his 30 years at TLRC.

Kolleen Alderman, Food Services Manager - 40 | Kolleen is the example of a loyal person who cares deeply about seniors and the work she does at TLRC! You can always find Kolleen giving a resident a hug or a sympathetic ear and great conversation. Kolleen has grown in her role and supplied exceptional service to the mission at TLRC. Delivering great food made with love and compassion is what Kolleen has done for 40 years and we could not be more proud or grateful for her service and love the person she is!

Chanthou Lach, LPN - 25 | Chanthou has been an employee at TLRC since 1993 as an LPN. She has grown in her Nursing practice and currently works in the Memory care Unit in our Health Center, where the residents absolutely love her. She is someone we can always count on and has such a calm and kind personality. Chanthou is passionate about what she does and is a great asset to our team.

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Tacoma Lutheran Retirement Community (cont'd)

Noreen Tollefson, Registered Nurse - 25 | Noreen has been an employee at TLRC since 1992. Noreen started out as an LPN and has advanced her nursing degree to obtain her RN. Noreen is a kind-hearted person and is willing to assist anywhere she is needed. Noreen has worked several positions at TLRC and now works on call. She is full of knowledge and picks up on the smallest details. We are very grateful for her dedication and service to our community.

Vera Shirokova, Housekeeper - 25 | Vera is a truly dedicated employee with 25 years of service in our Housekeeping department. She has outstanding attendance and will do anything that is asked of her. She gives selflessly each and every day to those she serves in our Apartment building. She has a great outlook on life, is super kind, respectful and treats all she encounters with a great smile no matter what. She is an absolute joy and we are blessed to have her on this team.

Vashon Community Care

Carol Frontiero, Administrative Assistant - 35

Washington Odd Fellows Home

John Brigham, CEO/Administrator - 30 | John Brigham began his career at Odd Fellows when Methuselah was just a lad. Seriously, his mother had to drive him to work for the first few months of his job at Odd Fellows. To imagine Washington Odd Fellows Home without John at the helm is difficult to do. His leadership is indelibly stamped on the culture of the Odd Fellows Home, both in the quality of care it provides and outstanding reputation it enjoys in the community. John is an innovator and someone who gets things done. Because of him, Washington Odd Fellows Home is positioned to continue to provide excellent care to our seniors for years to come.

Joan Grenseman, RN/Charge Nurse - 25 | Joan has provided exceptional care to the residents at Odd Fellows during her 25 years of dedicated service. Joan is extraordinary, as she has been on the night shift and continues to work the wee hours of the morning as “This is the time I feel I can provide the nursing care I want to. I am able to provide more one-on-one care during the night.”

Wesley

Rita Lambert, Social Worker - 40 | Rita came to work as a social worker for Wesley Homes Des Moines on November 1, 1978. She was a recent graduate of the Social Work Master's program at the University of Washington and when she saw the ad about a social worker in a retirement community, she thought it would fun to try it for a while. Little did she know, 40 years later that she would make her career here! Rita has worked in every level of care in some type of social work capacity. She was the Director of Social for the Health Center for many of those years and is now the Social Worker Coordinator of the Independent Living. Her knowledge and experience is vast – if anyone is ever inquiring about the history of Wesley Des Moines - we always say, “Ask Rita”! She is the encyclopedia of all things Wesley! Looking through her employee file, it is easy to see that she is well-loved. She has been nominated employee of the month a number of times and in 2017 she was chosen as Employee of the Year by her peers. She has received countless letters from residents and family members singing her praise. Rita is one of those people who just makes life better for the residents she serves. She is a calming and reassuring presence and is an excellent listener. If she doesn't know the answer – she will work tirelessly to find it. She cares strongly about the mission of Wesley and it shows in everything she does. She is truly the heart and soul of Wesley and we are so blessed to have her here. Our only regret is that we cannot clone her! Thank you, Rita, for giving the residents and staff 40 years of care and compassion. We are so grateful for your years of service to Wesley Des Moines.

2018 Silver Star Awards

Wesley (cont'd)

Sheryl Shaffer, Waitstaff - 39 | If I can describe Sheryl in a short sentence, I would said she could do the job with her eyes closed. She knows every single resident's likes and dislikes, every small detail that you can think about. She's reliable; always on time, does not call sick. Sheryl always helps a lot putting catering together, especially the last minute ones. She comes every morning to check if there's any activity going on that requires her attention. She promptly reports any abnormal or malfunctioning equipment, always paying attention what's going on around her environment.

Kayahna Moore, Housekeeper/Laundry - 30 | I am pleased to say thanks to Kayahna Moore for 30 years of service. I have known and worked with Kaye for almost 20 years and have always found her dependable, efficient, and punctual. In fact, I have never worked with a person who gives as much attention to detail as she does. Also, her willingness to work as a Personal Laundry. She has been a model employee for thirty years now. She is one of my few original employees and has certainly become an asset to this company. I appreciate the selfless service she has given for so many years. Without the loyalty and hard work of experts like her who helped us get things started, her strong work ethics and attention to details is a trait that defines her. Her equally positive attitude and commitment has made her a role model and an outstanding member of the Health Center Laundry Team.

Susan Manthey, Activities - 30 | Congratulations Susan Manthey for reaching such a milestone! She has been such a vital part of the success of our activities team in the Health Center. Her wealth of knowledge as a coordinator and compassion for our memory care residents is what drives her commitment for Wesley. Through the many changes of the expectations, Susan continues to grow professionally and to advocate for our residents and their preferences of daily activities. Her strong work ethics, job knowledge and positive attitude has made her an outstanding member of the WDM Health Center Resident Engagement team.

Thank you!



For all your hard work and dedication!!