Title: **Phase 3: Implementing Successful Staff Training & Competency Programs**

Presentation Date: May 1, 2019 Live Webinar

Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Clinical Consultant

Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over fifteen years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

- *Eleisha Wilkes, RN, RAC-CT*

Eleisha Wilkes is a Registered Nurse with over fifteen years of experience in long term care. She has served as a Director of Nursing, Case Manager and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. She now serves as an RN Clinical Consultant with Proactive Medical Review & Consulting, LLC.

Course Description:

This 1.25 session will assist SNF providers in developing an effective implementation of competency based staff development and training programs. A review of regulatory requirements regarding Training & Staff Competency with an analysis of the associated Interpretive Guidance will be discussed. Tools to assist the facility team in monitoring assessing staff competency will be discussed.

Learning Objectives:

1. Identify the regulatory requirements related staff competency & training programs
2. Identify processes for assessing competency upon hire and on an on-going basis.
3. Identify examples of how staff competency are commonly cited in the new LTCSP
4. Identify tools for the leadership team to use for assessing staff competency

Course Content:

11:00 a.m.	Regulatory requirements related to staff competency & training programs
11:30 a.m.	Processes to assess staff competency & build an effective training program
11:45 a.m.	Examples of citations related staff competency
12:00 a.m.	Leadership tools for assessing staff competency
12:15 a.m.	Closing Comments / Q&A

Target Audience: Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Staff Development, Human Resources

Instructional Level: **Intermediate   Contact Hours: 1.25**

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