



Title: PDPM: Rehab Program Transitions and Provider Insight for SNF PT, OT, and SLP Service Reimbursement Presentation Date: June 5, 2019 Live Webinar

## Presented By:

• Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Clinical Consultant

Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over fifteen years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

• Amie Martin, OTR/L, CHC, RAC-CT, Clinical Consultant

Amie Martin is an Occupational Therapist and Compliance Officer with over twenty years of experience serving in long term care leadership positions and as a clinical program specialist. Amie is certified in healthcare compliance. She has successfully partnered with providers to develop and implement Compliance and Ethics Programs, achieve 5-star survey results, and ensure Medicare reimbursement accuracy as Founder and President of Proactive Medical Review Consulting.

# • Eleisha Wilkes, RN, RAC-CT

Eleisha Wilkes is a Registered Nurse and AANAC certified MDS consultant with over fifteen years of experience in long term care. She has served as a Director of Nursing, Case Manager and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. Eleisha specializes in Emergency Preparedness, MDS 3.0, reimbursement compliance, competency based staff education programs, SNF/NF survey readiness, and Phase 1-3 Requirements of Participation compliance.

#### Course Description:

This 1.25 hour webinar will review strategies for successfully managing rehabilitation programs through the shift in reimbursement from a focus on therapy service time delivered to the patient driven payment model which emphasizes resident characteristics. Content will explore meeting and justifying Medicare skilled service requirements, considerations for contract therapy terms and service delivery under PDPM, consumer expectations for rehabilitation, potential areas of future medical review, and interdisciplinary collaboration for quality outcomes. Guidance regarding preparing for payment model changes while maintaining an effectively functioning therapy program will be provided. An action planning tool will be shared with participants.

## Learning Objectives

- 1. Identify key operational action steps to ensure sound systems for justifying Medicare skilled stays with the onset of changing case mix component criteria.
- 2. Understand key considerations for SNF therapy service delivery, contract therapy terms, and rehab program success under PDPM.
- 3. Identify practical operational and clinical program activities to harness collaborative approaches to promote quality care and functional outcomes.

## **Course Content**

11:00 a.m. Overview PT, OT, and ST case mix components under PDPM

- 11:15 a.m. Therapy program success under PDPM:
  - Justifying skilled stays
  - PT, OT, ST service delivery considerations
    - Contract therapy
    - Service volume
    - Group and concurrent therapy
    - Variable payment adjustments and length of stay
  - Department Operations
    - Staffing and productivity
    - o Outcomes
  - Consumer expectations for the rehab stay
  - The future of medical review
- 12:10 p.m. Q&A
- 12:15 p.m. Closing Comments

**Target Audience**: Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Medical Records, MDS staff, Therapy staff

Instructional Level: Intermediate Contact Hours: 1.25

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