

2017 Silver Star Award

Recognizing 25 Years+ of Service

Bayview

Siyoum Hailu, NAC - 30 | Siyoum is an excellent NAC! He is quick to jump in to provide support to residents and teammates alike. He is always front and center in the mix of action. He is reliable, consistent and very friendly. He has a can-do attitude! His years of devotion to Bayview have been full of joy and we feel blessed to have him amongst our wonderful team.

Bethany at Pacific

Mary Tipton, Restorative - 31 | Mary is devoted to all of Bethany's residents, caring about each one individually and helping them to succeed. She also has a talent for training and enjoys sharing her knowledge with other staff. Thank you for 31 years of smiles, encouragement and positivity.

Rita Robbins, Medical Records Director - 31 | Rita started at Bethany as an NAC, then a Unit Clerk and is now our Medical Records Director. Rita is dedicated to the Bethany Mission, Values and Goals. She is dependable; always willing to help where needed and determined to have fun while doing so. Thank you for 31 years of hard work and laughter.

Linda Parker, LPN - 36 | Linda demonstrates a true caring for each of the residents she has taken care of over the past 36 years. She strives to always give the best care and makes each resident feel safe and comfortable. Thank you for 36 years of caring and dedication.

Barbara Fagan, NAC - 36 | Barbara has the ability to make residents totally comfortable while she helps them in the whirlpool. She does a great job connecting with the residents always giving 110% and always with a smile. Thank you Barbara for 36 years of pride in your job and love for our residents.

Cecilia Ahles, NAC - 36 | CC as she is know by staff, is a great team member who always put the residents first. After 36 years of being an NAC she is still inspired to do the best job she can every day.

Erma Hardy, Environmental Services Director - 38 | Erma came to Bethany as a housekeeper 38 years ago. She has a job to do and she makes sure that it gets done. Thank you for 38 years of hard work and loyalty.

Karen Pyle, Scheduler - 41 | Karen started at Bethany as an NAC and then became the staff scheduler. Having been an NAC she knows what a difficult job it can be! Thank you for 41 years of hard work, dedication and caring.

Lynette McDowell, Laundry - 41 | Lynette handles the personal laundry for the residents for Bethany at Pacific. She is a smiling face the residents look forward to seeing. Thank you for 41 years of smiles and love for our residents.

Bethany at Silver Lake

Kelley Johnson, **Laundry - 26** | Kelley is dependable, dedicated and will always go the extra mile. She is an important part of the Silver Lake team! Thank you Kelley.

Frances Blackett, Laundry - 31 | Frances makes sure that the laundry runs smoothly and after 31 years she can do it with her eyes closed. Thank you for your dedication and hard work!

Tammey Scherette, Central Supply - 39 | Tammey started as an NAC, training as a Restorative NAC and now handles Central Supply. She makes sure we have what we need to promote the best care possible for our residents. Caring for the residents is number one, two and three. Thank you Tammey!

Christian Health Care Center

Peggy Miller, Environmental Services, Housekeeper - 30 | Peggy's years of service in caring and cleaning for residents of CHCC is very appreciated. We enjoy having Peggy on our team, she is great!

Nellie Vander Kooi, Nurse - 45 | Nellie is an extremely dedicated and loyal CHCC employee! Because of her experience, she's a wealth of information for all staff. Her compassion for her residents is unmatched.

Columbia Lutheran Home

Karel Blaha, NAC - 26 | Karel is hardworking and passionate about his job. He is friendly and reliable, and very dedicated to Columbia Lutheran Home.

Victoria Divina, Registered Nurse - 26 | Victoria is a dedicated NOC shift RN and an asset to Columbia Lutheran's quality care.

Steven Hadaller, Laundry Assistant - 30 | Steve is loyal, helpful, dedicated, knowledgeable, friendly, and reliable. Shallum Legaspi, LPN - 32 | Shallum is happy, warm, generous, helpful, and has a big heart. She is a loyal and dedicated. She is asset to Columbia Lutheran.

Mary Drake, NAC - 37 | Mary is dedicated, reliable and knowledgeable.

CRISTA Senior Living

Emetrio "Sonny" Roberto, Environmental Specialist - 25 | Sonny is an invaluable member of our team, always willing to do what is needed with a smile. Sonny is a big part of why we consistently get positive feedback on our cleanliness and positive atmosphere. He continues to grow in his trade, and we are very blessed to have him as a member of our team and our family at CRISTA Senior Living.

Florita Skotdal, Nursing Assistant - 25 | Florita embodies dependability, responsibility, service and loyalty. Her co-workers always say that when Florita is working on their unit, the team can relax because they know that things will get done and the residents will be well cared for. When something is wrong, you can trust that Florita will say something and give suggestions to make it right. Thank you, Florita!

Linda Heyden, Community Relations Associate - 25 | Linda has faithfully served as the Crista Shores Sales and Marketing Director since before the community opened. Linda does much more than fill apartments; she becomes a member of our resident's extended families, building relationships and seeing them through for the long haul. We are grateful for the part Linda continues to play in furthering our mission.

Yolanda Olivar, Nursing Assistant - 25 | Yolanda has a servant's heart that shines through the loving care she gives her residents. She has a tenderness for seniors and goes out of her way to do the little extras that communicate that tenderness. Residents and family members alike recognize and appreciate her love and care. She makes happy customers because of her commitment to relationships.

Veena Lakhan, Nursing Assistant - 30 | Veena is an extraordinary nursing assistant and an integral part of our Memory Care Unit. She has a gentle calming spirit which allows her to gain the trust and cooperation of the residents she is responsible for. With grace and encouragement she cares for the residents and supports her co-workers. Thank you Veena for your caring heart and for all you do.

Foss Home and Village

Gilbert Diga, VP of Human Resources - 25 | There is only one word to describe Gilbert: OUTSTANDING. In 25 years he has advanced from Nursing Assistant, to Staffing Coordinator to Director of Human Resources to Vice-President. Through a combination of knowledge and the skill to apply it, he has guided Foss' employee relations and other areas flawlessly. Gilbert is truly the heart of Foss Home & Village.

Lourdes Ellis, Housekeeping - 25 It is a great pleasure having Lourdes in the housekeeping staff. She works very hard to keep her unit in excellent condition. Lourdes is well liked, courteous and friendly with her coworkers, residents and visitors. We appreciate Lourdes' contribution and dedication to Foss.

Elizabeth Horton, Rehab Aide/Equipment Coordinator - 30 | Beth started her career at Foss as an NAC/Rehab Aide and became a Rehab Aide/Equipment Coordinator in 2005. Beth takes initiative and comes up with creative solutions, accepts assignments and is flexible when a supervisor asks for a change. Beth is an asset to Foss and is well liked by staff, residents and families. We thank Beth and are very happy she is part of our team.

Gradennio Monce, Dietary Aide - 30 | Dino is a valuable employee, dependable and a hard worker. He always smiles, an asset in the culinary department and promotes a positive image of Foss. Thank you Dino for your unwavering contribution to Foss.

Susan Holterman, RN/MDS Nurse - 30 | Sue began her career as a RN at Foss and later became a RCM. In 2011 she moved to the position of MDS/Admissions Nurse. Sue continues to be a valuable employee, has excellent organizational and assessment skills. She is respected by her coworkers for her knowledge and decision making skills. We thank Sue for her 30 years of dedicated service.

Franke Tobey Jones

Isabelle Vivas, Housekeeper - 25 I Isabelle has demonstrated through her years of dedicated service, her deeply held convictions of our true mission here at FTJ - our residents! The compassionate and thoughtful service she gives to each of her residents shows her level of caring and commitment, from making sure the flowers are watered, or that the residents have their favorite blanket or sweater to wear! She takes the extra steps to insure that each of our residents are comfortable and content in a clean and healthy environment. Isabelle gets to know our residents on a personal level and always ensures they get what they want and knows what makes them happy! She truly cares and is an important asset to our organization.

Sharon Ramos, **Restorative Aide - 35** | Sharon has dedicated 35 years of service in providing care and devotion to the residents at FTJ. Over the years she has touched many lives, faced several challenges and has made a difference to those she cared for through her loyalty to our vulnerable adults. As a Restorative Aide, Sharon has made a significant difference in the mobility and functioning of MANY residents! Thank you Sharon for all your years of service!

Garden Village

Mattie Joe, Dietary Supervisor - 25 | Mattie Joe started working here in 1991. When the price of gas was \$1.12, less than a gallon of milk at \$2.80. Bacon was \$1.95/lb and a carton of eggs \$.85 cents. Her employment represents 6,500 days at work, preparing meals for an average of 95 residents and 12 staff members or 2,086,500 meals have been prepared. She encountered over 30 surveys, one of which in 2005 she celebrated a facility wide perfect survey, although most surveys the kitchen celebrated no deficiencies. Mattie is fun to work with and a great team player! She will step in whenever and wherever needed. She is a great leader who leads by example!

Horizon House

Anastacia Fabrigas, Elder Care Assistant - 27 | Ann is very dedicated to the care of her residents. She has created longstanding trusting relationships with the residents that she cares for and their families are very proud of her. The entire team of HH appreciates Ann for her continued dedication and can always count on her. Ann's attendance is excellent, she goes over and above her call of duty and to the entire Horizon House Community, and is a great asset to us.

Sakiko Sanders, Purchasing Manager - 27 | Sakiko has worked her way thru various positions at HH. Starting in food services, she became an ECA before transitioning to the purchasing department, where she manages the loading dock, deals with vendors and ensures supplies are stocked and available when needed. Sakiko was recently promoted to Purchasing Manager. She is a key member of the safety committee, the emergency response committee and the employee recognition committee. Recently Sakiko produced a fabulous talent show for Horizon House's Retirement Community week!! She wears many different hats, including one call "The Collaborator" (in this case she wears a superhero cape)!

Stephen Connor, LPN - 30 | Steve is a committed nurse and dedicated to ensuring the residents receive the best quality of nursing care. He has worked the night shift for a number of years and is reliable and consistent with his high level of engagement to serve the residents. Additionally, Steve is an active contributor to process improvement and offers ideas and solutions to advance our work and quality.

Josephine Caring Community

Verna Brown, NAC - 25 | Verna brings laughter and joy to our long term care residents. She can be found making sure residents are involved and inspired to try more. Her understanding and motivation skills keep those in her care progressing, comfortable and safe. We Thank Verna for all she does and continues to do to make Josephine a caring community of choice.

Judson Park

Bob Ringo, Maintenance Supervisor - 25 | In Bob's 25 years at Judson Park, he has seen it all, and his institutional knowledge is invaluable to our Facilities and Maintenance teams. Bob has covered department operations during the interim periods between Facilities Directors, keeping everything moving and ensuring quality service for our residents. Bob truly exemplifies our spirit of care and service!

Daniel Noel, Dishwasher - 25 | Daniel is known for his outgoing personality. Whenever he is going through the lobby, he always has a smile and friendly hello for everyone he comes into contact with. Daniel, we appreciate your dedicated service to Judson Park.

Keiro Northwest

Seattle Keiro will forever be grateful to your service and dedication to our residents!

Jamie Ibanez, Restorative Nurse Assistant - 25 | Jaime works very closely with our residents getting them pumped up and ready every morning. Always very positive and humble he continues to provide the residents with positive energy in their daily activities.

Ehele Mekonnen, Lead Laundry - 26 | Ehele leads the laundry team and continues to provide great service to our resident behind the scene. She is very dedicated in her work and wants to always do her best for the residents.

Son Kim, Restorative Nurse Assistant - 26 | Son like his name is like the "SUN". Always has a bright smile. Very compassionate in his care for our residents. Always goes above and beyond his daily task. Residents and family members always have a positive comment with Son's work

Yoshie McIntosh, **NAC - 26** | Yoshie is one of the sweetest, caring and hardworking NAC of Seattle Keiro. Very thorough in her work, Yoshie provides great customer service to her resident and their family members. Yoshie is respected by her peers and a role model to all NAC's.

Jovita Manangan, NAC - 30 | Jovita has worked the night shift for almost 30 years. One of the toughest shifts to work she continues to have great positive energy for her residents and co-worker. She is loved by her peers, residents and resident family.

Yi Keo, Lead Maintenance Tech - 30 | Yi has continued to maintain the safety and maintenance of Seattle Keiro. Knowing every nook and cranny of the building he continues to work hard in keeping the building safe and comfortable for our residents. Yi is very helpful and very reliable.

Nelia Bonifacio, **Activities Assistant - 31** | Nelia worked as an NAC for 20 years and moved to her current position as Activity Assistant. She loves to put a smile on her residents face. She always comes in with a smile and always leaves with a smile. She loves her residents and it shows in her work.

Thor Prom, Laundry Assistant - 31 | Thor is a very hard worker. A man of few words but gets the job done. He works quietly behind the scenes but always has a great positive smile to greet you.

Rithy Thong, Laundry Assistant - 33 | Rithy works quietly in the laundry behind the scenes of the residents and family members but he does it with such pride and dedication. He always makes sure residents belongings are treated with care. Always making sure to have it back to the resident on time. Rithy has great customer service and very helpful.

Norma Fregon, NAC - 36 | Norma continues to do a great job as an NAC. A role model for those that are brand new. She is very helpful and encourages teamwork with her peers. She is a hard worker and very dedicated to her residents. Evelyn Yabuki, Registered Nurse - 38 | Evelyn is our longest RN on the floor. She is dedicated and compassionate. She knows her residents well and provides them exceptional care. She is a role model to new nurses and has been a mentor to many of our staff. We are grateful to her dedication and service to our residents.

Aldena Hutchinson, Unit Clerk - 40 | Aldena has been described as the rock of Keiro Northwest, she formerly worked as an NAC for 30 years. Currently working as a Unit Clerk. She continues to go above and beyond her work duties always giving her best in her work performance.

Gigi Ridings, **NAC - 40** | Gigi continues to provide great care and compassionate service to our residents. Always comes in with her glowing smile never forgetting her residents' needs. She is a role model to all incoming NAC's. Families ask for her by name and want her to care for their love ones.

Kline Galland Home

Athena Padua, Unit Clerk - 26 | Athena multitasks to coordinate resident needs at the unit. She's the go-to person for families, visitors and residents and handles the unit with great care and dedication.

Gina Lamagna, Cook - 26 | Gina is a great employee and team player; she has great meal ideas and is willing to try new things. Gina as a pleasure to work with!

Tamene "Tanner" Kassa, NAC - 26 | Tamene is a very dedicated caregiver. Residents love him with his easy laugh and infectious smile. We appreciate him greatly!

Jennifer Basilio, **LPN - 27** | Jennifer is a dedicated nurse who cares about the residents. She's a second generation family employee at the Home and is a valued and loved part of our Kline Galland Family.

Eleazar Basilio, Sr., Housekeeping Supervisor - 30 | Eli has been the housekeeping supervisor in our evening shift and ensures the Home stays clean, shiny and beautiful.

Juanita Abenojar, **NAC - 30** | Juanita makes sure her residents get great bathing experience with tender loving care! She tries to make bathing a relaxing, spa-type environment and the residents love it!

Teresita Gumiran, NAC - 31 | Theresita is a dedicated Restorative Aide who cares for the residents needs. They love when she jokes with them as they exercise and get therapy! She's a favorite of our residents!

Kline Galland Home (cont'd)

Vessie Gestoso, **Staff Scheduler - 31** | Vessie works tirelessly trying to meet all staffing needs. She does it all with a big smile. We couldn't function without her and hope she's with us for many years to come!

Living Care Retirement Community

Ardyce VanNortrick, Medical Records Coordinator - 30 When Ardyce began working for Living Care in 1987 as our Medical Records Coordinator we had no medical records software and there were no MDSs. My, have things changed! We appreciate Ardyce for changing with the times and keeping us compliant with all the additions that have been made in Medical Records over the years. Ardyce is highly respected by our nursing staff who appreciate her friendly reminders of work that needs to be completed in a timely manner.

Rudy Head, Laundry Team Leader - 30 | Rudy began his work for Living Care at the young age of 17, working part-time in aundry. Today Rudy is our Team Leader in Laundry, washing, folding and delivering both bed & bath linens as well as our residents' personal laundry to their rooms. Rudy also cleans our many wheelchairs and serves as a First Responder to emergency calls from residents in our retirement apartments. As such, he often fixes maintenance problems or supports residents until the paramedics arrive. Rudy has always been a very dependable and conscientious employee. Both staff and residents appreciate his kind and helpful attitude.

Roger Bault, Maintenance Director - 35 | Roger began his work for Living Care in 1982 as one of our Maintenance Techs and within four months was promoted to Director of Maintenance. Roger is extremely knowledgeable about all the utilities, mechanical and fire safety systems on our campus. He can fix anything! and readily shares his knowledge with all his staff. Roger also has a true heart of concern for all our residents and goes out of his way to ensure their problems are fixed quickly so they feel safe and comfortable. We appreciate Roger's dedication to keeping our campus equipment running smoothly and our campus looking beautiful at all times.

Vicky Flint, Housekeeping and Laundry Director - 35 | Vicky began her work for Living Care in 1982 as one of our Housekeepers. Because of Vicky's strong work ethic she was promoted to Director of Housekeeping & Laundry within 1 ½ years. Vicky is willing to roll up her sleeves to work alongside her employees whenever needed, and is always willing to do the extra work required for the many special events that are held on our campus. We appreciate Vicky's dedication to her work and the care she gives to each of our residents.

Martha and Mary Health Services

Fe Smith, Dietary Aide - 25 | Fe has a tremendous work ethic. You never see Fe standing still or without something in her hand. She can be seen directing others and organizing her coworkers in various tasks. Fe is well-liked and respected among her peers and is continually dedicated to making M&M a better place.

Jimena Blowney, Housekeeper - 25 | Jimena has worked as a hospitality aide, housekeeper, unit aide, and has helped numerous times in the laundry department in various tasks. Her willingness to help others, come in on her days off and or stay late, make her an asset to M&M.

Thomas "Alan" Clark, Weekend Supervisor/Admission Coordinator LPN - 25 | Alan's dedication, commitment, loyalty and compassion has followed him and never changed throughout his 25 years with M&M. He has had many different roles throughout the years and currently holds a Weekend Supervisor/Admission Coordinator position along with staff nurse and he serves as an On call Unit Manager. No matter what role he is in or the challenges he has faced, he always has that funny laugh and big bright smile that the staff and residents know him by. He is appreciated by all staff and his residents, who always look for him even when they know he has the day off.

Tracie Walthall, Director of Resident Life Services - 26 | Tracie's trademark enthusiasm is best noticed by her shining smile, tireless optimism and willingness to put residents in the forefront of her decisions and makes her special to many people at M&M. Having spent her first career as a dance studio owner/operator, she thought Senior Living would allow her to slow down and work for someone else. She has not slowed down! In fact, at times she seems to dance through her day! She has brought meaning and quality to the lives of thousands of residents, employees and family members. Tracie lives and embraces M&M's mission of serving others with compassion and care.

Giles Campion, Dietary Aide - 30 | Giles has been a dependable and hardworking employee for M&M for all of his 30 years. His commitment and dedication to his team are evident to all team members. He is very dependable and his coworkers can count on him to show up and complete the work.

Diana Sinnett, MDS LPN - 31 Diana has been a steady pillar of support for the nursing team through her attention to detail and expansive knowledge of medications and the E-MAR system. She's provided mentorship to all of our nurses through the years and M&M is stronger because of it.

Martha and Mary Health Services (cont'd)

Donna Howard, Purchasing Specialist - 31 | Donna never fails to impress with her willingness to help in any way. She has a consistent positive attitude and demonstrates M&M values daily. Her dedication, her desire to go the extra mile and find better ways to achieve goals, her out-of-the box thinking, and personal involvement is unparalleled. Edith Liebenrood, NAC - 31 | Edith performs her NAC duties excellently and often comes in and does activities in the evenings, at which she also excels. She is very dependable and is adored by the residents and their family members. Lila Dollar, Environmental Services Coordinator - 31 | Lila can probably be described as a pioneer at M&M. Not because of age but because of the work she has done over the years and the relationships that she has formed with many current and former Martha and Mary employees. She started as a volunteer when she was a teenager and has grown into a respected part of the supervisor team. Many of the Environmental Service processes and procedures are in place because of her knowledge and experience in this department. She is one of our most dedicated employees. Theresa Rockstad, Hospitality Aide - 33 | Theresa has served in various capacities in her 33 years with M&M. In all of them, she has demonstrated an amazing work ethic and has taken great pride in providing quality care to our residents and their families. Theresa's dedication and hard work sets a precedence for fellow employees and

Sharon Schell, Resident Manager - 36 | Sharon does a great job managing the senior apartments where the residents depend on her every day. She goes above and beyond, providing them friendship, while performing her job duties. **Beverly Layton, MDS RN - 42** | Bev has served M&M faithfully for over 4 decades, supporting the nursing team through countless changes-all with a wonderful attitude and warm smile.

Norse Home

exemplifies the mission of M&M.

Mastaneh Shankar, Food Services Manager - 28 | Mastaneh is a Norse Star! She oversees all dietary staff and ensures residents are given the best meals possible. Mastaneh contributes positivity to our team and she can always be counted upon!

Yebio Tedla, NAC - 28 | Residents and staff alike can't say enough great things about Yebio! He is a kind, attentive and respectful CNA and coworker. He can always be counted upon to fill in wherever needed and does so with such a positive, upbeat attitude.

Richard Roberts, Cook - 31 | Richard has been an integral part of our kitchen and works tirelessly to provide meals to our residents and staff. He continues to be a reliable and dedicated team player.

Ann Priest, Unit Secretary - 33 | Ann's cheerful and upbeat personality has been a hallmark of our nurses' station. Residents and their families know that she can be counted upon in any situation. We are truly thankful to have Ann here!

Linda Willson, 'Fitness Assistant, NAC - 40 | Linda has been an attentive and insightful team member! We value her compassion towards the residents and her expertise in exercise therapy.

Odessa Memorial Healthcare Center

Diana Finkbeiner, RN and Social Services Manager - 30 | Diana received her nursing degree from Columbia Basin College, BBCC campus. During her employment at OMHC she has been an acute and ER charge nurse, MDS Coordinator, Infection Control Officer, Nursing Assistant Training instructor, BLS instructor and Social Service Director. She and her husband Brian, have three children: Brent, Katie and Amanda, and have 7 grandchildren.

Beth Schafer, Physical Therapist and Director of Rehabilitation - 31 | In addition to being a Physical Therapist, Beth manages 6 employees in the Rehabilitation Department. She always has a smile for you and makes you feel at ease right away. She is very well respected at the Hospital and in the community. Beth has been married to Reid for 36 years, 37 in September. Beth is on the Caring Neighbors Board with Big Bend and adopts a family every Christmas. She also started a soccer program when her kids were young and it is still running. She was also a 4H leader for many years.

Susan Roller, Registered Nurse - 35 | Susan received her nursing degree from Spokane Community College. During her employment at OMHC she has been an acute care and ER charge nurse, labor and delivery nurse, childbirth preparation instructor and endoscope nurse. She and her husband, Doug, have three children: Dusty, TJ and Nicole, and have 4 grandchildren.

Odessa Memorial Healthcare Center (cont'd)

Barbara Schlimmer, CMA and Clinic Manager - 39 | Barb has worked in healthcare for over 50 years, most of them in rural medicine. She has been the Clinic Manager and CMA at the Odessa Clinic for the past 39 years. She began at the Odessa Clinic in 1978 when it was privately owned and when Odessa Memorial Healthcare Center took ownership of the Odessa Clinic in 1987, she continued her work as an employee. As a working manager, she can fill in at each support position in the clinic. The Odessa Rural Health Clinic is part of OMHC, a Critical Access Hospital. Barb is involved in many parts of the entire healthcare system in Odessa including provider recruitment. One of the most important things in healthcare to Barb is access to quality healthcare in rural areas. She has been a Board Member with the Rural Health Clinic Association of WA for the past 16 years and believes very strongly in its mission. Barb is the Secretary for the Odessa Historical Society, a church Deacon, is active in many community activities. She enjoys having a few cows, country living, traveling and visiting with friends & family.

Rockwood Retirement Communities

Sheryl Jenkins, Dining Room Supervisor - 31 | Sheryl has been a dedicated server/supervisor in Food and Nutrition at Rockwood Retirement Communities for 31 years! Sheryl is a very tenacious, dedicated staff member. Everything Sheryl does in her job shows her dedication to making the resident experience superior each time they dine with us. Sheryl is well loved by the residents and we are constantly reminded by many of them just how stellar Sheryl is. They make comments such as "She is so tremendous, she knows exactly what we want and is always SO pleasant". Sheryl was off for a block of time this year dealing with a family issue and while she was gone a few residents got together to get her a welcome back gift. They presented it to her and said she could have the gift as long as she never left again! Sheryl will be retiring in June this year. The residents and staff of Rockwood will miss her and her infectious smile so very much!

Stafford Healthcare at Ridgemont

Marge Ruotsi, Medical Records Supervisor - 30 | Marge is the tech savvy guru of Ridgemont, and always the first sought after for computer problems. She is a terrific communicator, and excels at teaching and training. Marge has always been very detail oriented, and she holds high standards for herself as well as her teammates.

Darlene Hyson, Front Desk Receptionist - 32 | Darlene is known as the "voice of Ridgemont". A kind-hearted professional, Darlene is an incredible multi-tasker who never cracks under pressure. She leads by example with an unquestionable work ethic.

Jan Worden, **LTC Social Worker - 39** | Jan has always been an excellent advocate for Ridgemont residents. Fair and impartial, she is a genuine and empathetic caregiver. Jan is well known for her outstanding organizational skills.

Tacoma Lutheran Retirement Community

Dawn Czawpewski, Receptionist - 25 | Dawn has dedicated over 25 years of service to TLRC, and the majority of those years have been spent at the forefront of our organization, as a receptionist. Having been the hub of communication, Dawn has welcomed, provided directions, listened to, consoled and answered 100's of questions. When in doubt, Dawn could figure things out! She would know who to call and would know the phone number by memory! Routine or not, you could count on the job being done. Dawn has recently moved on in the organization to the Housing team where she now serves as the Housing Assistant. We are confident her organizational skills, smiling face and helpful heart will carry through to those who depend on her in her new role. We are thankful for the services and support she provides and look forward to working with Dawn in the years ahead.

DeAnna McNeal, DNS, Assisted Living - 25 | Compassion, dedication, genuine caring, to name a few, are attributes that describe DeAnna. She serves TLRC as the DNS for Assisted Living. DeAnna has been a valuable member of our team for 25 years. Her kindness stretches not only to our residents, but also to the families and the TLRC staff. In her leadership position DeAnna is an excellent role model. As a RN, she is skillful, knowledgeable, and professional. We are truly blessed to have DeAnna as part of our organization and we are very grateful for her service to our community! **Flocerfina Garot, Dining Services Team Leader - 25** | Flocerfina is a dedicated, hard-working team member in the Dining Services Department. Florie has been known to wear many hats in the Dining Department over her many years of service, she keeps the tray line running smooth on her team and always pays attention to detail. Florie is sometimes referred to as the "Snack Lady" as she prepares the Jolly Trolly cart and makes sure that our residents are supplied with delicious and nutritious food in between meals, but to us she is that and so much more. Florie is also a great cook; some of us have been lucky enough to taste some of the delicious dishes she has created. When Florie is not here at TLRC she is using her many talents at home and is an avid gardener. Her green thumb makes her yard and gardens standout like no other in the neighborhood. Congratulations to Florie for 25 years of dedicated service!

Tacoma Lutheran Retirement Community (cont'd)

Kristine Grant, Community Relations Director - 25 | Kristine would say, she has "worn many hats" during her career at TLRC. Kristine started out as a nurse and worked in several capacities including a Charge Nurse, Staff Development and eventually moved on to be Assistant DNS. Kristine then expanded her horizons and became the Marketing Director in 2005. Now Kristine oversees both Reception and Admissions and is also the assistant to our President/CEO. Kristine is incredibly talented and extremely creative, with an amazing attention to detail. She is always willing to help any department and has a dedication to our community that can't be matched! We are honored to have Kristine as part of our team and express our gratitude for her 25 years of service.

Terri Pfeiffer, Life Enrichment Coordinator - 30 | As an employee of TLRC for over 30 years, Terri continually demonstrates a high level of competency in the skills and knowledge required; always excelling at her job, or any project delegated. Terri was recently promoted to Life Enrichment Coordinator, after having been a Life Enrichment Specialist for many years. It therefore comes as no surprise to find that she learns and applies new skills quickly, needing minimal supervision to fulfill these new responsibilities. Terri is an outstanding performer and currently a rising star in her new role. We are blessed to have Terri continue to dedicate her true life's calling to TLRC, always encompassing the core values that we stand for. We feel truly blessed, honored, proud and overjoyed that Terri continues to help our residents soar as a lead... Life Enrichment "angel".

Trudy Miller, Unit Secretary - 30 | Trudy is a dedicated employee who has served TLRC for over 30 Years. She is self-motivated, efficient and very willing to help others when needed. Trudy strives to do a good job and we can always count on her to be at work and ready to take what the day will bring. She is respectful and professional with the resident's and their loved ones as well as dealing with customers on the phone and in person. She is adaptable and always cheerful. Trudy is an essential part of the Health Information Team as well as an asset to Ocean Station as the Unit Secretary. Trudy has been able to adapt to change with the EHR and has shown an interest in learning new tasks. She has volunteered to participate on the Safety Committee for a third year and volunteers for additional work when she sees something needs to be completed. We are so grateful for her dedication!

Washington Odd Fellows Home

Marilyn McKinney, Dietary Aide - 25 | Marilyn has always worked in our Assisted Living dining room, and the residents know they can count on her to go above and beyond to help them. She is always patient and kind with them, and they love her in return. I have residents stop by regularly to tell me how wonderful she is, and how well she takes care of them. She is a true asset to our department.

Marie "Selma" Castillo, Laundry Supervisor - 26 | Selma has brought to the Odd Fellows excellence in the laundry and in her crew. Her heart is focused on the residents, their comfort, and the team efforts to provide the very best product and service possible. Those who have worked with her have the highest respect for her ability to treat her crew fairly with respect and dignity. She models excellent qualities of compassion, integrity and good will at home, work and in the community. The laundry room is state of the art efficient using ozone for cleaning and has been a model for how laundry can be efficiently cleaned and handled. She has provided demonstrations for the Department of Corrections and other facilities throughout the state. Selma is a star in all aspects of her service here.

Glenda Bates, Cook - 27 | Glenda has worked at the Odd Fellows Home, off and on, for nearly 27 years. She has worked most, if not all of the areas in the kitchen, including all the areas in the cooking crew. She goes about her job quietly and efficiently. We never have to worry about a job being completed; she just handles things as they come up and moves on. She is a very valuable employee, taking care of our residents whether she is serving them directly, or cooking their meal. We are very happy to have her as part of our staff.

Jackie Barker, Prep Cook - 27 | Jackie has done nearly every position in the department and she does them well. She can also always be counted on to help with extra parties, picnics etc. She loves the residents and goes out of her way to help them in any way. We appreciate the many years she has given to serve our elder population.

Jan Aichele, Weekend Receptionist - 34 | Jan has served the Odd Fellows Home in several different capacities. For the majority of her career, Jan was the right hand to the controller and implemented many of the procedures and controls in the business office still in place today. In the days before computerization, when payroll and resident billing was "done by hand and on actual paper", Jan burned many, many "midnight" candles to meet deadlines. She has tirelessly worked to serve our employees, staff and residents. Jan views the Odd Fellows Home as her family, and continues to be ready to serve when need calls.

Wesley Homes

Gloria Barrientos, Administrative Assistant II - 25 | Gloria is loved by everyone who comes in contact with her, residents and staff alike. For 25 years she has been a constant at Wesley Homes. Always encouraging and always positive. She helps others when they are struggling and always puts others' needs before her own. The joy she gets from working with the residents and her co-workers is obvious and contagious! Everything she does, she does with love!

Debbie Palmer, Accounts Payable - 35 | Debbie has served Wesley Homes in many capacities, within Nursing, Human Resources and in the Business Office. In everything she does, she is professional, and a absolute perfectionist. She always gives her full efforts and continues to be the go-to person for almost any kind of assistance. When help is needed, she never walks away.

Wesley Homes Health Care Center

Gloria Collins, NAC Resident Assistant in Restorative Care - 35 | Gloria is efficient, hard-working and friendly. Gloria is very inspiring, and makes others feel important and appreciated. She is flexible, open minded and understands the other person's point of view. Gloria shows professionalism and respects resident's physical, emotional and spiritual needs and provides a safe, supportive, environment where all feel welcome.



Thank you for all your hard work and dedication!!!